

Inkwanca Local Municipality: Revised Integrated Development Plan for 2013-2014

	Contact Details		
Contact Person	Contact Person Mr. G. Sgojo		
Position Municipal Manager			
Address	ldress P.O. Box 1, Molteno, 5500		
Telephone Number +27 (0) 45-967 0021			
Fax Number +27 (o) 45-967 0467			
Email address	gsgojo@gmail.com		

Table of Contents

LIST OF ACRONYMS	7
Acknowledgement	13
Executive Summary	13
Introduction	13
Vision, Mission and Objectives	14
Vision Statement	14
Mission Statement	15
Objectives	15
Key Performance Priorities	15
Objectives, Strategies and Projects	15
Inkwanca IDP's Strategic Objectives and Rel	lated Programmes17
The Way Forward	20
Inkwanca Local Municipality's Integrated D	evelopment Plan: 2013-201420
1. Chapter 1: IDP Overview	20
1.2. The Report Structure	22
1.3. 2013/2014 Process Plan	24
1.3.1. Information	24
1.3.2. Institutional Arrangement and Public	c Participation24
1.3.2.1. Inkwanca LM's Council	26
1.3.2.2. IDP Officer	26
1.3.2.3. IDP Steering Committee	26
1.3.2.4. IDP Representatives Forum	27
1.3.2.5. Roles and Responsibility of Stakehold	ders28
1.3.2.6. Needs Identification and Project Prior	ritisation28
1.3.2.7. Community Participation	28
1.3.2.8. Mechanisms for Public Participation.	28
1.3.2.9. Appropriate Language Usage	29
1.3.2.10. Logistics Arrangements	29
2. Chapter 2: Situational Analysis: Majo	r Issues And Priority Development
· ·	30
•	etings for 2013/201430
,	30

1)	Communication to internal staff.	30
2)	Communication with unions.	30
3)	Communication to the community.	30
4)	Ward Committees	31
5)	The IDP Representatives Forum.	31
6)	Audit Committee.	31
1.3.5	Timelines	32
3. Needs	Chapter 2: Situational Analysis: Major Issues And Priority Development	33
2.1. Ba	ickground	33
2.2.	Seasonality	36
2.3.	Livelihood Analysis	37
2.5.	Population Demographics.	38
2.5.1.	Municipal Population	38
2.5.2.	Population by Age and Gender.	39
2.5.3.	Population by Gender	39
2.5.3.	Population by Level of Education.	40
2.2.5.	Literacy vs. Illiteracy	41
2.2.6.	Unemployment Rate	41
2.2.7.	Economically Active Population	42
2.2.8.	Employment by Sector	43
2.2.9.	Dwelling Types	44
3.2.	Access to Services	44
3.2.1.	Household access to toilets.	44
3.2.2.	Sanitation Services Backlog.	45
3.2.3.	Household access to water	45
3.2.4.	Population by Age & Location.	46
3.3.	Household Distribution.	46
3.4.	Access to Services	47
3.4.1.	Electricity Service Connections.	47
3.4.2.	Access to Water	47
3.4.3.	Access to Sanitation Services.	48
3.4.4.	Access to Solid Waste Collection.	48
3.5.	Poverty Indicators.	49

3.5.1.	People Living in Poverty.	49
3.5.2.	GINI Coefficient Index.	49
3.6.	Education and Literacy Indicators.	50
3.6.1.	People with No Schooling.	50
3.6.2.	Illiteracy Rate.	51
3.7.	Economic Indicators.	51
3.7.1.	Economically Active Population.	51
3.7.2.	Population Unemployment.	52
3.7.3.	Formal and Informal Employment.	52
3.7.4.	Population Income Distribution.	53
4.	Internal Situational Analysis of Inkwanca Local Municipality53	;
4.1.	Introduction. 53	;
4.2.	Key Performance Area One: Governance and Stakeholder Participation54	ļ
4.3.	Key Performance Area Two: Safety and Environment57	,
4.4.	Key Performance Area Three: Social and Community Development60)
4.5.	Key Performance Area Four: Institutional Transformation63	}
4.6.	Key Performance Area Five: Financial Sustainability69	•
4.7.	Key Performance Area Six: Physical Infrastructure and Energy Efficient67	,
4.8.	Key Performance Area Seven: Services and Customer Care69)
4.9.	Key Performance Area Eight: Local Economic Development	2
5.	CHAPTER 3: Five (5) Year Development Plan.	73
5.1.	Vision.	73
5.2.	Mission Statement	73
5.3.	Objectives	73
5.4.	Governance Structure	73
Office	of the Municipal Manager74	Ļ
Comn	nunity Services Department74	ļ
Integr	rated Planning and Economic Development (IPED)75	,
Budge	et and Treasury Office75	•
Corpo	orate Services Department75	;
Techn	nical Services Department76	,
5.5.	Spatial Development Framework	76
5.5.1.	The National Spatial Development Perspective (NSDP)76	
5.5.2. 5.5.3.	The EC Provincial Spatial Development Plan	
J.J.S.	inkwanca Livi Spatiai Developinient Frantework (SDF)	,

5.5.4.	The Fourteen (14) Inkwanca LM Spatial Development Priorities	81
5.5.5.	Strategic Alignment of KPA's and Key Focus Areas (KFA')	
4.5.1.	KPA 1: Governance and Stakeholder Participation.	
4.5.2.	KPA 2: Safety and Environment	
4.5.3.	KPA 3: Social and Community DevelopmentKPA 4: Institutional Transformation	
4·5·4· 4·5·5·	KPA 5: Financial Sustainability	
4.5.6.	KPA 6: Infrastructure and Energy Efficiency.	
4.5.7.	KPA 7: Services and Customer Care	
4.5.8.	KPA 8: Local Economic Development.	
6.	CHAPTER 4: Financial Plan.	128
6.1.	Introduction	128
6.2.	Financial Framework.	128
6.2.1.	Revenue Adequacy and Certainty.	129
6.2.2.	Cash/Liquidity Position: Current Ratio	129
6.2.3.	Cash/Liquidity Position: Debtor's Turnover	130
6.2.4.	Municipal Sustainability.	130
6.2.5.	Effective and Efficient Use of Resources.	130
6.2.6.	Accountability, Transparency and Good Governance.	131
6.2.7.	Equity and Redistribution	131
6.2.8.	Development and Investment.	131
6.2.9.	Borrowing.	131
6.3.	Financial Strategies.	131
6.3.1.	General Financial Philosophy.	131
6.3.2.	Budget Related Policy	132
6.3.3.	Capital Infrastructure Investment Policies.	132
6.3.4.	Revenue Policies	133
6.3.5.	Credit Control Policies and Procedures.	133
6.3.6.	Supply Chain Policy and Procedures	133
6.3.7.	Investment Policies	134
6.3.8.	Asset Management Policies	134
6.3.9.	Accounting Policies	134
6.4.	Operating Revenue.	134
6.4.1.	Operating Revenue by Source	135
6.4.2.	Analysis of Total Operating Income	136
6.5.	Operating Expenditure	136
6.5.1.	Operating Expenditure by Type	136

6.5.2.	Analysis of Operating Expenditure by Type	138
6.6.	Capital Expenditure.	138
6.6.1.	Capital Expenditure by Standard Classification	138
6.6.2.	Analysis of Capital Expenditure.	.141
6.7.	Capital Expenditure Funding	141
6.8.	Conclusion.	143
7∙	Annexures.	144

LIST OF ACRONYMS

ABET Adult Based Education and Training

ABSA Amalgamated Banks of South Africa

AIDS Acquired Immune Deficiency Syndrome

ASGISA Accelerated and Shared Growth Initiative for South Africa

CASP Comprehensive Agriculture Support Programme

CBO Community Based Organizations

CPF Community Policing Forum

CSIR Council for Scientific and Industrial Research

DBSA Development Bank of South Africa

DEAT Department of Environment and Tourism (Also known as DEA)

DFA Development Facilitation Act No 67 of 1995

DLA Department of Land Affairs

DLG Department of Local Government

DM District Municipality

DME Department of Mineral and Energy

DoE Department of Education

DoH Department of Health

DoHS Department of Human Settlements

DoSD Department of Social Development

DoRT Department of Roads and Transport

CoGTA Department of Cooperative Governance and Traditional Affairs

DPW Department of Public Works

DSRACDepartment of Sport, Recreation, Arts & Culture

DWA Department of Water Affairs

ECA Environmental Conservation Act

EIA Environmental Impact Assessment

ES Equitable Share (grant)

FBS Faith Basic Services

ECDC Eastern Cape Development Corporation

ECPGDS Eastern Cape Provincial Growth & Development Strategy

EXCO Executive Committee

GP Gross Geographic Product

GIS Geographical Information System

GTZ German Technical Cooperation

GVA Gross Value Added

HDI Human Development Index

HIV Human Immune Deficiency Virus

HR Human Resources

IDC Independent Development Corporation

IDP Integrated Development Plan

IDT Independent Development Trust

IT Information Technology

ITP Integrated Transportation Plan

IWMP Integrated Waste Management Plan

LDO Land Development Objectives

LED Local Economic Development

MEC Member of the Executive Committee

MIG Municipal Infrastructure Grant

MFMA Municipal Finance Management Act

MSIG Municipal Support & Institutional Grant

MSyA Municipal Systems Act, 2000

MStA Municipal Structures Act, 1998

NDC National Development Corporation

NEMA National Environmental Management Act

NER National Electrification Regulator

NGO Non-Governmental Organizations

NSS National Sanitation Strategy

PATA Promotion of Administrative Justice Act

PMS Performance Management System

PPP Public Private Partnership

RDP Reconstruction and Development Programme

REDs Regional Electricity Distributors

RTP Responsible Tourism Planning

SMME Small Medium and Micron Enterprises

SOE State Owned Enterprises

SoR State of Environment Report

SADC Southern African Development Community

SALGA South African Local Government Association

SANDF South African National Defense Force

SAPS South African Police Service

SGB School Governing Body

SMME Small, Medium and Micro Enterprises

STDs Sexual Transmitted Diseases

TB Tuberculosis

TLC Transitional Local Council

TRC Transitional Rural Council

USAID United States Agency for International Development

NYDA National Youth Development Agency

VAT Value Added Tax

VIP Ventilated Improved Pit (dry sanitation facility)

WSDP Water Services Development Plan

ASGISA Accelerated and Shared Growth Initiative of South Africa

BDS Business Development Services

CASP Comprehensive Agriculture Support Programme

CHARTO Chris Hani Regional Tourism Organisation

CHDM Chris Hani District Municipality

RTP Responsible Tourism Planning

SMME Small Medium and Micron Enterprises

SOE State Owned Enterprises

SoR State of Environment Report

FOREWORD BY THE MAYOR, M.N. QAMNGWANA

The purpose of this foreword, is to present the Draft Reviewed Integrated Development Plan, and as such our plans for the coming financial year of the council. The constitution of the Republic of South Africa is quite categorist in its prescription of the developmental roles of local government. To this effect; sections 152 and 153 of the constitution puts local government in charge of the development process in municipality, and notably in charge of planning for the municipal area. The constitutional mandate is to relate management, budgeting and planning functions to its objectives and gives a clear indication of the intended purposes of municipal integrated development planning

I am quite happy that our planning and consultation processes have, over the last few months evolved to become among the best in terms of actual consultation and the processes of inputs received. We have always held that ours is not merely compliance but a genuine belief in the need for development to be people centred and driven. The responses we have received during our IDP consultation processes have been very encouraging. We can only hope that this cooperation would continue for the rest of our turner of office.

M.N. QAMNWANA	
MAYOR/SPEAKER	

OVERVIEW BY THE MUNICIPAL MANAGER: MR. G. SGOJO

I join His Worship, the Mayor in submitting the Draft Reviewed Integrated Development Plan

for 2013- 2014. This document, as the mayor said, will form the basis of our planning within the

municipality for the next financial year. It will inform all operational plans to be developed

within the municipality and will have to be integrated into our Performance Management

System (PMS) so that all actions by the municipal administration are geared towards the same

goals and objectives.

The Local Government: Municipal Systems Act, 2000 (Act No 32 of 2000) defines integrated

development planning as one of the core functions of a municipality in the context of its

developmental orientation and mandate. It should be framed in such a way that it integrates

all available resources; human, financial, political and other resources. Its other function is

that of coordinating other plans.

To the extent possible, the inclusive, consultative approach that attended the development of

the IDP means that it accommodates every diverse viewpoint that came forward to present

during the IDP community participation processes. The future budgets will therefore be based

on a document that enjoys the support of many of our stakeholders

His Worship; the Mayor, this document does not merely exist to fulfil a legal requirement, it

represents the aspirations of the community, on whose behest, we occupy the positions that

we occupy. With resources permitting, we will not rest until all the objectives herein spelt out

are fulfilled.

G. SGOJO

.....

MUNICIPAL MANAGER

Acknowledgement.

The compilation of an IDP was a team effort. The following persons need to be thanked for their contribution to this process and this specific document:

- The Mayor of Inkwanca Local Municipality.
- The members of the Mayoral Committee for their continued support.
- All Ward Councillors for their inputs.
- The Municipal Manager for his inputs.
- All HOD's for their inputs in the process.
- Inkwanca LM's IDP Office

The Inkwanca Local Municipality IDP process forms the basis of all decision-making processes as well as the budgeting process of the Municipality. It acts as a strategic management tool integrating the activities of Departments at horizontal and vertical level.

Herewith the 2013/2013 IDP document.

Executive Summary.

Introduction.

The development of Integrated Development Plan (IDP) is a legislative requirement as entailed in terms of Section 25 of the Municipal Systems Act (MSA) Act (No 32) of 2000 and Inkwanca Local Municipality is obliging to this piece of legislation. Reviewing of the IDP is also a legislative requirement in terms of Section 34 of Municipal System Act of 2000 (Act 32 of 2000).

An IDP is one of the key tools for Local Government to cope with its new developmental role. Furthermore it seeks to facilitate strategic decisions on issues of Municipal budgets for the following Key Performance Areas;

- Basic Service Delivery-(Infrastructure and Community Services);
- Local Economic Development;
- Municipal Transformation and Organizational Development;
- Municipal Financial Viability and Management.

The Municipal Systems Act which provides a framework for the preparation of IDP's recommends that once in place, each IDP must be reviewed annually to re-assess and re-evaluate Municipality's development priorities and challenges and to accommodate new developments in local government processes. Therefore, this particular document fulfils that review mandate for the ensuing financial year and beyond.

This IDP could be described as a single, inclusive and strategic plan for the development of the municipality, which:

- Links, integrates and co-ordinates plans and takes into account proposals for the development of the municipality;
- Aligns the resources and capacity of the municipality with the implementation of the plan;
- Forms the policy framework and general basis on which annual budgets must be based:
- Is compatible with national and provincial development plans and planning requirements binding on the municipality in terms of legislation.

The Reviewed Integrated Development Plan (IDP) consists of the following core components:

- The municipality's vision for long term development;
- An assessment of the existing level of development in the municipality (situational analysis) and Socio-Economic Analysis;
- The Council's development priorities and objectives;
- A Spatial Development Framework (SDF) and basic guidelines for a land use management system;
- The Council's development strategies, which must be aligned with national and provincial sectoral plans and planning requirements binding on the municipality in terms of legislation;
- Projects and Programmes per Sector as prioritized;
- A Financial Plan with a budget projection for three years;
- Key performance indicators and performance targets (PMS);
- Service Delivery Plan;
- Public Involvement.

The Executive Summary provides a brief synopsis of 2013/2014 IDP and for more detail the complete document should be referred to.

Vision, Mission and Objectives.

The following vision was adopted for the Inkwanca Local Municipality:

Vision Statement

A municipality that provides an equal opportunity for economic development and social upliftment for all residents.

Umasipala onika amathuba alinganayo ophuhlisayo, nentlalontle kuluntu lonke.

Mission Statement

To create an environment that will ensure equal opportunity for economic development and social upliftment through integrated stakeholder involvement, multi-skilling of communities, sustainable economic growth, good governance and provision of efficient and quality services.

$^{\circ}$	•	. •	
Ob	166	711r	ZAC
\mathbf{O}	J		

To provide quality and affordable services to all communities.
To build and maintain infrastructure to support service delivery, social development and
economic growth.
To ensure that customers are given satisfactory services at all times.
To maintain enough supply of skills relevant to local government.

Key Performance Priorities.

The following is a summary of the Key Development Priorities identified for the Inkwanca area from the Situational Analysis process:

Enhance local economic development by adopting a coordinated & sustainable
approach to agriculture, tourism and small business development.
Enhance skills development in line with the Skills Development Act No. 97 of 1998.
Improve basic working conditions for employees, such as provision of adequate
office and workspace as well as furniture.
Enhance information management & operational efficiency through provision of IT
support (hard-ware & software and internet connectivity).
Improve labour relations by democratizing the workplace in line with the LRA.
Upgrading and maintenance of roads & storm water, sewer networks.
Small town development and urban renewal.
Improve revenue collection & broaden revenue base.
Enhance indigent provision.
Introduce better financial management practices for a better & improved audit
outcome.

Objectives, Strategies and Projects.

Objectives are the specific goals that have to be achieved, in order to bring the current situation including identified community needs closer to the Vision. The Strategies are the actions and interventions required to implement the Objectives and eventually culminate in a list of Projects.

There are nine Strategic Objectives to be achieved in the Inkwanca Local Municipality, and as part of the Strategy to achieve these, several Programmes have been formulated per each of the Strategic Objectives.

The table below provides a summary of the various Strategic Objectives and Programmes as discussed in *Chapter 4 of the IDP*. The projects are prioritized and included in a Financial Plan for the municipality. Refer to the IDP document and specifically the Financial Plan (Chapter 5) for more information.

The IDP then concludes with a broad overview of the Performance Management System (**Chapter 6**) for the Inkwanca Local Municipality which aims to measure progress with regards to the implementation of projects and programmes identified.

Inkwanca IDP's Strategic Objectives and Related Programmes

	IDP Strategic Objectives				
#	Strategic Objective	#	Programmes		
1	Spatial Development and Integration	1.1. 1.2. 1.3. 1.4. 1.5. 1.6.	Promotion of Spatial Integration Formalize and Upgrade Informal Settlements Provision of Housing Provision of New Social Facilities Enable Access to Land and Security of Tenure Uniform Land Use Management		
2	Poverty Alleviation and Gender Equity	2.1.	Improve access to social facilities and infrastructure for rural communities and disadvantaged groups, particularly women, children and the elderly by way of Multi-Purpose Community Centres (Thusong Centres)		

		1	1
		2.2.	Provide Basic Engineering Services to existing Social Facilities; upgrade and maintain Existing Social Facilities
		2.3.	Raise Development Levels of Disadvantaged and Vulnerable Groups in Society
		3.1.	Enhance the Tourism Potential of the Inkwanca Area
		3.2.	Promote Local Economic Development Initiatives
	Economic Development	3.3.	Create an Entry Level into the Market System for Emerging Business, the Informal Sector and SMMEs
3		3.4.	Promote a Diversity of Economic Activities throughout Inkwanca
		3.5.	Maintenance and Improvement of Development Standards
		3.6.	Employment creation and income generation (Early Warning Report)
4	Environmental Management	4.1.	Implement Proactive Measures to Protect the Environment
,		4.2.	Ensure that Mitigation Measures are considered in Development Proposals
	Institutional Development	5.1.	Augment the Institutional Capacity of the Inkwanca Municipality
5		5.2.	Ensure that Mitigation Measures are considered in Development Proposals
		5.3.	Implement Performance Management System
6	Financial Viability	6.1.	Improvement of Revenue Base (Income stream)

		(P 21.1 - 1 200 12	
	_	6.2.	Feasible tariff policy	
		6.3.	Planned expenditure of Grants	
		6.4.	Clear defined ratios between capital and operational budgets	
		6.5.	Asset Management	
		6.6.	Reduction and management of outstanding debts	
		6.7.	Management of budget linked to PMS	
		6.8.	Submission of financial statements	
	Community Development	7.1.	Improved Aids planning and implementation of Inkwanca HIV/Aids Policy	
7		7.2.	Provision of Education facilities	
		7.3.	Provision of Sports and Recreation facilities	
		7.4.	Provision of Social and Community facilities	
	Safety and Security	8.1.	Ensure integration of safety and security agencies	
8		8.2.	Ensure proper implementation of Disaster Management Plan	
		8.3.	Provision of safety to all residents	
	Engineering Services and Service Delivery	9.1.	Ensure integration of safety and security agencies	
9		9.2.	Provision and Upgrading of Basic Infrastructure to address Backlogs	
		9.3.	Maintenance of assets and infrastructure to maintain and enhance service levels	
		9.4.	Provision of New Engineering Infrastructure	

The Way Forward

Government has a key challenge with the facilitation of transformation and improving service delivery, culminating into accountability and responsiveness. In an attempt to meet this challenge, National Government introduced performance management at local government through legislation in terms of Chapter 6 of the Municipal Systems Act, 2000 (Act 32 of 2000) in August 2001.

The PMS system allows for the management of accountability within the Local Authority in order to improve performance. The system will assist in efficient and informed decision-making regarding the allocation of resources and improve the realisation of the objectives of the IDP.

The Inkwanca Local Municipality will carry the IDP forward through the finalisation of a 2013/2014 Budget and the implementation of strategies and interventions forthcoming from the IDP.

Due to the limited internal financial capacity of the Municipality, it is reliant on funding from external sources, particularly the Chris Hani District Municipality, National Government and Provincial Government to ensure the implementation of capital projects.

The Representative Forum which was established as part of the IDP process must continue to be involved in the implementation and monitoring of the IDP. Meetings of the Representative Forum should therefore take place on a regular basis. Efforts will also be made to augment the Representative Forum to include a broader stakeholder base, particularly Provincial Departments and other service providers.

Inkwanca Local Municipality's Integrated Development Plan: 2013-2014

1. Chapter 1: IDP Overview.

Since the first democratic elections in South Africa in 1994, the nature and functions of municipalities changed drastically, with more emphasis being placed on the developmental role of local authorities. Developmental local government means a commitment to working with citizens to find sustainable ways to meet their social, economic and material needs to improve the quality of their lives. A duty is also placed on local authorities to ensure that development policies and legislation are implemented.

Preference must therefore be given to this duty when managing the administrative and budgetary processes of the municipality.

The Constitution of the Republic of South Africa (1996) commits government to take reasonable measures, within its available resources, to ensure that all South Africans have access to adequate housing, health care, education, food, water and social security. The current goal of municipalities is to establish a planning process which is aimed at the disposal of the imbalances created by the apartheid era. Developmental local government can only be realized through integrated development planning and specifically the compilation of an Integrated Development Plan (IDP).

The IDP preparation and review processes are predominantly guided by various legislations, policies and guides as alluded above. These policy guides have to be carefully considered when the IDP is being developed and reviewed. These policies, guides and legislative frameworks include but not limited to the following;

- The Constitution of the Republic of South Africa.
- Municipal Structures Act No 117 of 1998.
- Municipal Systems Act No. 32 of 2000.
- Municipal Finance Management Act No. 56 of 2003.
- National Spatial Development Perspective.
- Accelerated Shared Growth Initiative for South Africa (ASGISA).
- Provincial Growth Development Strategy.
- Joint Initiative on Priority Skills Acquisition (JIPSA).
- Millennium Development Goals-2015.
- IDP Guides and Spatial Development Framework (SDF).

The compilation of Integrated Development Plans by municipalities is regulated in terms of the Municipal Systems Act (Act 32 of 2000).

Section 25 of the Municipal Systems Act (Act 32 of 2000) stipulates that:

"Each municipal council must, within a prescribed period after the start of its elected term, adopt a single, inclusive and strategic plan for the development of the municipality which:

- a) links, integrates and co-ordinates plans and takes into account proposals for the development of the municipality;
- b) aligns the resources and capacity of the municipality with the implementation of the plan;
- c) forms the policy framework and general basis on which annual budgets must be based;
- d) complies with the provisions of this Chapter; and
- e) Is compatible with national and provincial development plans and planning requirements binding on the municipality in terms of legislation".

As far as the status of an integrated development plan is concerned, Section 35 states that an integrated development plan adopted by the council of a municipality:

- a) "is the principal strategic planning instrument which guides and informs all planning and development, and all decisions with regard to planning, management and development, in the municipality;
- b) binds the municipality in the exercise of its executive authority, except to the extent of any inconsistency between a municipality's integrated development plan and national or provincial legislation, in which case such legislation prevails; and
- c) Binds all other persons to the extent that those parts of the integrated development plan that impose duties or affect the rights of those persons have been passed as a by-law".

Section 36 furthermore stipulates that:

"A municipality must give effect to its integrated development plan and conduct its affairs in a manner which is consistent with its integrated development plan".

However, in terms of section 34 of the Municipal Systems Act, a municipal council "must review its integrated development plan annually", and based on the outcome of the review process it "may amend its integrated development plan in accordance with a prescribed process".

The MSA thus places a legislative duty on municipalities to adopt a single, inclusive and strategic plan (Integrated Development) for the development of the municipality which links; integrates an co-ordinates plans and takes into account proposals for the development of the municipality; aligns the resources and capacity of the municipality with the implementation of the plan; and forms the policy framework and general basis on which annual budgets must be based.

1.2. The Report Structure.

CHAPTER 1 of the Inkwanca Local Municipality IDP provides some background information pertaining to the concept of Integrated Development Planning, the legal context thereof, and the institutional structures and methodology followed in the Inkwanca Local Municipality Integrated Planning Process during the review process.

CHAPTER 2 describes the Inkwanca Local Municipality in national, provincial and local context and represents a multi-sectoral situational analysis highlighting some of the most salient features and key challenges of the municipality and progress made in addressing the key challenges.

It also provides a brief summary of the priority issues reported by communities in the various parts of the municipality.

CHAPTER 3 reflects on the Strategic Agenda of the Inkwanca Local Municipality. It comprises a brief summary of national and provincial development policy guidelines which direct the Municipal Strategic Agenda, as well as the Inkwanca Local Municipality Vision and Mission, and then the Key Priorities which were adopted by Council. It also includes the Municipal Spatial Development Framework.

CHAPTER 4 reflects a synopsis of the various Sectoral Objectives, Strategies and Projects aimed at addressing the priority issues identified in the municipal area.

CHAPTER 5 of the document summarizes the Financial Plan and **CHAPTER 6** contains an executive summary of the Performance Management System (PMS) of the Municipality.

1.3. 2013/2014 Process Plan.

1.3.1. Information.

It is necessary to briefly summarize the process followed for the 2013/2014 IDP process as prescribed in the IDP Process Plan. The components of the Process Plan are as follows:

- a) Institutional Arrangements and Public Participation;
- b) Progress Reporting;
- c) Year Planner;
- d) Needs Collection;
- e) Updating of Projects;
- f) Final Document Compilation;

1.3.2. Institutional Arrangement and Public Participation.

The roles and responsibilities of the various parties involved in the IDP Revision are listed below:

Role-player	Responsibility	
IDP Co-ordinators and municipal official	Lead the facilitation of the ward planning process and writing up of the plan.	
Section 56 Managers	Support and act as technical resource for input in Ward Based Planning and be contact points in the different departments of the municipality.	
Traditional Leaders(where applicable)	Participate and support the ward committees in mobilising people and make sure that the plan is implemented	
СВО	Participate in Ward Based Planning	

Sector Departments	Respond in sector specific issues during WBP		
CDW	Support ward based planning process.		
Ward councillor	Co-ordinate and manage ward planning and monitor implementation; Chair key public planning meetings (ward planning, prioritisation and feedback meetings). Participate in the planning as much as possible. Represent the ward on WBP issues in the municipality's IDP structures and processes; Chair ward committee meetings where implementation is monitored.		
Ward committees	With the Ward Cllr, co-ordinate ward planning and monitor implementation. Chair key public planning meetings (ward planning, prioritisation and feedback meetings) and implementation monitoring. Represent the ward on WBP issues in the municipality's IDP structures and processes;		
Community	Participate in the ward planning and monitor the implementation of the plan		

1.3.2.1. Inkwanca LM's Council.

The Municipal Council is chaired by the Mayor and has the following role in the IDP review process;

- Oversee the development and adoption of the IDP review;
- Adopt final Integrated Development Plan and Budget;

1.3.2.2. IDP Officer.

The IDP Officer role resides with the Municipal Manager who has in turn delegated it to the IDP Coordinator. In terms of the process the IDP Officer is tasked to:

- Ensure that the Process Plan is drafted and adopted by the Municipal Council;
- Manage the local municipal IDP by ensuring that all daily planning activities are performed within an efficient and effective consideration of available time, financial and human resources;
- Encourage an inclusive participatory planning process and compliance with action programme;
- Facilitate the horizontal and vertical alignment of the various internal and external departmental programmes;
- Ensure that the planning process outcomes are properly documented;
- Manage service providers engaged in the municipal IDP process;
- Chair the IDP Steering Committee;
- Nominate persons in charge of different roles.
- Responds to comments on the draft reviewed IDP from the public.
- Adjusts the IDP in accordance with the comments of the MEC for local Government.
- The Municipal IDP Officer will coordinate with various government departments and other HODs to ensure that all the projects, strategies and objectives of the local municipality are shared and distributed amongst government departments so that they might incorporate them in their planning process and vice versa.

1.3.2.3. IDP Steering Committee.

The IDP steering committee comprising largely of internal senior management will be tasked to:

Provide technical and advisory support to the IDP Officer;

- Perform daily planning activities including the preparation and facilitation of events; documentation of outputs and making recommendation to the IDP Officer and the Municipal Council;
- Commission feasibility studies and business plans for projects;
- Commission in depth studies;
- Interact with the Local steering committee local members regarding local projects;
- Prepare, facilitate and document meetings;
- Act as the secretariat for the IDP Representative Forum;
- Meetings shall be held as per the action programme or when considered necessary by the chairperson.

1.3.2.4. IDP Representatives Forum.

The IDP representative forum will be chaired by the Mayor and will be composed of representatives from the following institutions or interest groups:

- Secretariat of IDP steering committee.
- Ward Committees.
- Youth groups.
- Rate payers.
- Civic bodies & Entities.
- NGO's and CBOs.
- Sector Departments and the District Municipality.
- IDP Steering Committee.
- Community development workers.

The task of the representative forum shall be to:

- Represent the interest of various constituencies in the IDP planning process.
- Provide an organizational platform and mechanism for discussion, negotiation and decision making between stakeholders.
- Provide a communication mechanism for the exchange of ideas and opinions among the various stakeholder interest groups.
- Participate in the setting up of key performance indicators including the monitoring thereof in line with the performance Management Manual of the Local Municipality.
- Monitor the performance of the planning and implementation process.

1.3.2.5. Roles and Responsibility of Stakeholders.

The IDP planning process includes a wide range of role-players with certain key responsibilities. To enable smooth implementation of the IDP Review action plan the following roles and responsibilities have been allocated in the following manner.

1.3.2.6. Needs Identification and Project Prioritisation.

After all the needs were collected, the projects/programmes were updated and finalized by the end of February 2012. The prioritization of projects will be included in the Budget process.

1.3.2.7. Community Participation.

All stakeholder and public participation engagements were undertaken through the guidance provided by the Public Participation Policy which was adopted by Council. Communication and public relations exercises emanated from the Communication Strategy which has been adopted by Council.

PHASE	PARTICIPATION MECHANISM & PLANNING EVENTS		
Analysis	 Use of workshops to verify data on community priorities 		
	 Use of ward Committees to verify data 		
Projects	 Use of workshops to verify data on community priorities 		
	 Use of ward Committees to verify data 		
Approval	 Use of workshops to verify data on community priorities 		
	 Use of ward Committees to verify data 		

1.3.2.8. Mechanisms for Public Participation.

While the planning process was initiated and coordinated by the municipality and the Department of Local Government and Traditional Affairs, the plan is owned by the Ward (represented by the Ward Committee). The Department of Local Government & Traditional Affairs empowered the Ward Councillors and Committees to co-ordinate the planning process that will enable each Committee to generate a mandate for its term of office.

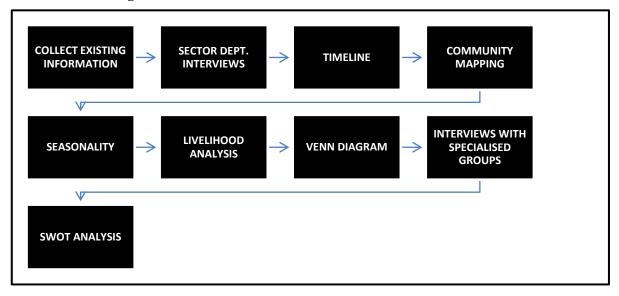
Various tools were utilized to gather information from the respective communities. The primary objective of the information gathering tools was to encourage communities to broadly relate to planning issues within their respective community with particular emphasis on:

□ Analysing all sectors within their community, i.e. economic, social, natural resource based (agriculture, etc.), health, and infrastructure.

- □ Analysing cross cutting issues which influence peoples capacity to develop, e.g. HIV & AIDS, gender, etc.
- □ Analysing "soft issues" in terms of how people are organized and the sustainability of land management within community based organizations.
- □ Avoiding the solution as being an item of infrastructure e.g. often underlying problems may not be solved just by building a clinic, but by a community health worker, improved hygiene, etc.

The information gathering exercises included:

- Collect existing data (desktop study)
- □ One-on-one sessions with sector departments (Queenstown Regional Offices)
- □ The timeline exercise.
- □ The community mapping exercise;
- □ The seasonality exercise
- □ The livelihoods analysis exercise.
- □ The Venn diagram exercise, *see below*;



1.3.2.9. Appropriate Language Usage.

Formal documentation and communication will be done in English but in meetings, participants would be encouraged to use their own language where this would enhance communication and participation. In some instances, interpreters may be used to facilitate smooth communication. Facilitators of meetings would be encouraged to make use of simple language in explaining concepts so that people can understand the process and become empowered to participate in the IDP process.

1.3.2.10. Logistics Arrangements.

Meetings will be held in Inkwanca and transport will be provided for those councilors coming from outlying villages in line with council policy for rebates and stipends. The municipality will be responsible for organizing workshop logistics and venue equipment.

Chapter 2: Situational Analysis: Major Issues And Priority Development Needs/Challenges.

2.2.1.1. Public Participation Process.

Public Participation forms an integral part of the Inkwanca Local Municipality IDP process. The IDP process is a continuous process and therefore the process of public participation. During the 2013/2014 Inkwanca Local Municipality IDP process, public meetings were conducted with each ward, chaired by the Mayor and facilitated by Ward Councillors. The People's Assembly, comprising of, *inter alia*, 4 Ward Committees, Government Structures, parastatals and service providers, were held during 2013, where the projects and programmes, SDF and Ward IDP's were presented and inputs were received.

2.2.2. Projects Identified During Ward Meetings for 2013/2014.

In addition to the existing ongoing projects and projects identified during the 2011/2012 IDP process, a large number of additional projects were identified during the respective ward meetings and were included in the 2013/2014 IDP.

2.2.3. Communication Plan.

Inkwanca Local Municipality utilizes several communication channels to convey information to the internal staff and to the community in general.

1) Communication to internal staff.

The staff is being informed of any important information by way of notices to individual desks [offices] or through the Council's notice boards. The notice boards serve both the internal staff and the public.

Memorandums are distributed to the Heads of Departments to inform their departmental staff regarding certain information.

2) Communication with unions.

There is continuously contact between the Local Authority and the local unions [SAMWU] in order to disseminate information to their members. This dissemination may take different forms ranging from meetings with union shop stewards to circulars to members. The Local Labour Forum is also functional.

3) Communication to the community.

The general public or the community is usually given information through their monthly bills. Notice boards are used to notify the public regarding vacancies available.

The local newspaper is another media tool used to advertise vacancies, Council resolutions or any other important notice.

The Council Website is operational, which is a major information source to the members of the public.

4) Ward Committees.

Ward Committees are operational and Ward Committee meetings are being held every month.

5) The IDP Representatives Forum.

This forum is a combination of all major stakeholders in the Municipal area and includes the general public through representatives from Ward Committees, Service providers and other interested parties.

6) Audit Committee.

This committee is chaired by local residents with public involvement. This committee has as its function by the monitoring of the PMS and tender management.

1.3.5 Timelines

The rationale for such an exercise is to ascertain, from a local community's perspective, an understanding of the community's history thereby illustrating trends that may have occurred within a particular area thereby possibly contributing to better informed plans. Events within the community, as recalled by community members, are reflected in the table below;

TIME	EVENT	IMPACT	IMPLICATION FOR PLANNING
1963	Forced Removal of communities from Molteno to Ilinge Township.	Families were separated, no proper housing was provided, kids were not accepted to other schools resulting in them droping out of school, skilled people left the area	Land claims, housing backlog
1973	Pest infestation	Crops were destroyed resulting in increase in unemployment and high poverty rates	High unemployment and dependency on grants
1974	Floods	Houses destroyed, crops destroyed, roads destroyed	Housing backlog, bad conditions of roads
1976	School uprising at Nomonde	Increse in school drop-outs, school children were beatten, school was burnt	New school was built in 1985
1984/5	Youth uprising	People were arrested, some killed, some fled, skilled people left and never came back	Unskilled community and high unemployment rate
2004	Floods	Farmers lost sheep, roads were damaged	Condition of roads bad, high poverty rate
2008	Pest infestation	Crops were destroyed by locust resulting in increase in unemployment and high poverty rates	High unemployment and dependency on grants

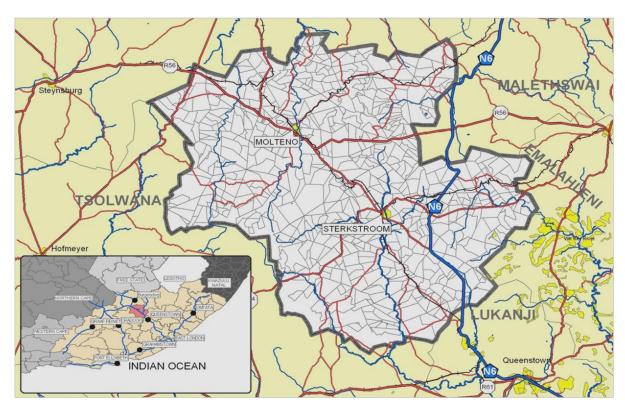
3. Chapter 2: Situational Analysis: Major Issues And Priority Development Needs/Challenges.

2.1. Background.

The Inkwanca Local Municipal is a category B municipality established in terms of Section 12 of the Municipal Structures Act 117 of 1998. The municipality is approximately 3583 KM², situated 60km north-west of Queenstown. It comprises of the towns of Molteno and Sterkstroom and the surrounding farming (rural) areas, with Molteno being the administrative seat of the municipality. The residential component of the municipality is mainly concentrated in the two urban nodes:

- a) Molteno, including Nomonde, Molteno Town, Nkululeko and Dennekruin.
- b) Sterkstroom, including Masakhe, Sterkstroom Town, Sonwabile & Hoffmansville.

The rural surroundings (farm areas) comprise a small portion of the total population in the municipality.



The municipality falls within the Chris Hani District Municipality and is bounded by the Tsolwana, Gariep, Maletswai, Emalahleni and Lukhanji Municipalities. The N6 national road between Bloemfontein and East London play an important link through the municipality. In addition, the R56 route from Pietermaritzburg runs through

Molteno towards Middelburg is a further important road-link. The area has a rich historical background dating back to the 18th century with a member of monuments and key places of interest. Commercial agriculture is the main economic activity in the municipality.

Inkwanca consists of 4 wards, extends over 3583 KM² and has 4 councillors. The leadership of Inkwanca Municipality is acutely aware of the challenges confronting the municipality and has identified the provision of basic services and facilitation of socioeconomic development of the area as key priorities supported by capable and modern infrastructure for social, economic and institutional development.

Inkwanca faces high levels of poverty, unemployment, illiteracy and infrastructure backlogs, including roads, water, sanitation, electricity and housing. Other challenges are identified as crime, HIV and TB prevalence, poor integration and cooperation across civic, private and public bodies. The local financial sector has been on the decline over the last few years.

The population is overwhelmingly rural and most land is communally owned and fertile, yet only a small portion is fully utilised. Forestry (especially pine), agriculture and tourism (agri-tourism and cultural tourism, including arts and crafts) are said to be key for the area's economic stimulation.

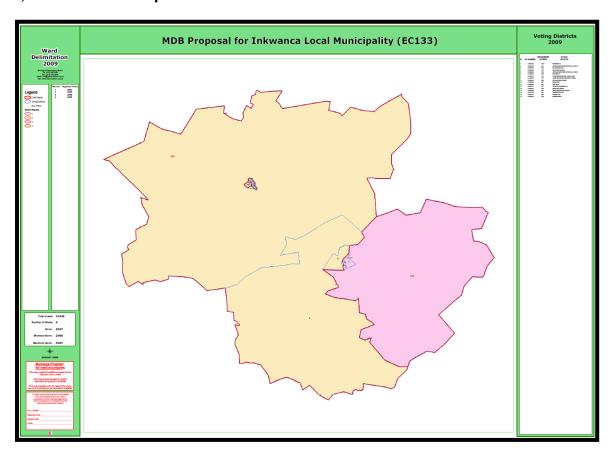
Other identified strengths and opportunities include:

- Local resources (natural, human and information);
- Potential for new businesses and community private-public partnership;
- Availability of local technical expertise;

Non-political and resourced NGOs and CBOs that provide aftercare;

For the first time in 2011, Inkwanca LM was delimited into four wards as depicted in Map 1.0 below:

1) Ward 1 - Ward 4.



2.2. Seasonality

The seasonality exercise sought to analyze elements within the community that are largely seasonal such as labour use and agricultural cycles. The table below reflects such seasonality as identified by the community.

MONTH	CLIMATE	SICKNESSES	EMPLOYMENT	CRIME	INFRASTRUCTURE
January &	Very Hot	Chronic diseases	Low - crops die because of	High	Electricity blackouts because
February			heat		of thunder, condition of roads
					bad
March	Cool	Less sicknesses	Slight improvement -	High	-
			dependent on construction		
			work		
April	Very Cold	Chronic deseases	Low - farmers can't plough	Very high -	-
May			because of very little	rape, theft	
June			rainfalls and very cold		
July			weather		
August					
September					
October					
November	Very hot, rainy	Chronic sicknesses	Slight improvement -	Very high -	Conditions of roads bad
December			farmers depend on rain for	stock theft	
			planting crops		

2.3. Livelihood Analysis

The livelihoods analysis exercise was undertaken in order to ascertain the livelihoods of different social groups within the community. The table below reflects the perceived livelihoods of different social groups within the community as reflected from the community's perspective.

ASSETS	CHALLENGES	POSSIBLE INTERVENSIONS
Women	 Job opportunities very limited Limited knowledge of doors to knock to 	 Skills development and assistance on projects
Youth	 they can get assistance No projects for youth to keep them busy Skills development very limited Education 	Skills developmentWorkshop on available opportunities
Farmers	Unskilled farmers	 Skills development Training of farmers on managing their farms
Men	Job opportunitiesAbuse	Skills development

2.4. Venn Diagram

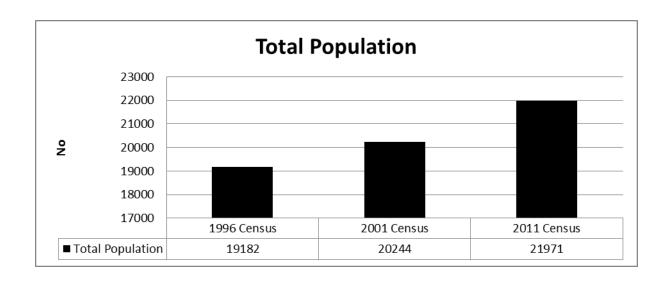
Broader mixed community group identified different organizations active in the community and how important and accessible their services are. The community first brainstormed & listed the **importance** of the service providers to the community, rating them from 1 to 5, 1 being never needed and 5 being very dependent on the service. They later determined accessibility of those services, rating them from 1 to 5, 1 being weak and 5 being excellent.

DEPARTMENTS/SERVIC	WARD 1 and W	ARD 4	WARD 2 & 3	
E PROVIDER	IMPORTANC	ACCESSIBILIT	IMPORTANC	ACCESSIBILIT
	E	Y	E	Y
Health	5	3	5	3
SAPS	5	1	5	2
Human Settlement	5	4	5	3
SASSA	5	3	5	2
Social Development	5	4	5	2
Public works	5	3	5	2
Education	5	3	5	3
Agriculture	5	4	5	2
DEDEAT	5	2	5	1
Home Affairs	5	3	5	4
Municipality	5	3	5	4

Dpt. Justice	5	1	5	1
Correctional Services	5	3	5	1
Land Reform	5	2	5	1
DSRAC	5	1	5	1

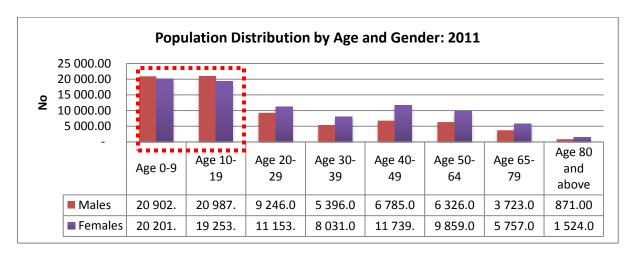
2.5. Population Demographics.

2.5.1. Municipal Population.



According to information supplied by Statistics SA from 2011 Population Census, Inkwanca LM had a population of about 21,971 in 2011. Whilst the population has increased by an average of 2% from 1996 to 2011, it is currently the smallest population in CHDM following Tsolwana LM.

The slow pace of population growth can be attributed to either a high death rate or low birth rate due effective family planning and other related variable for both variables. The other reason could be economic emigration to more affluent and developing economies in the province and country.

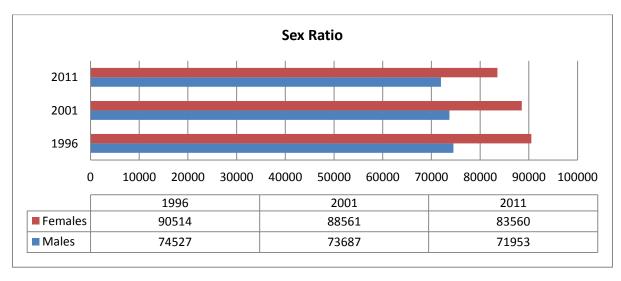


2.5.2. Population by Age and Gender.

The CHDM's population is predominantly children and teenagers from the age of 10 to 19 years old. The distribution between males and females is almost even with a marginal difference of less than 1% between both genders.

2.5.3. Population by Gender.

The population is predominantly female dominated at 56% with males constituting 46% of the population. There is a universal consensus that women have a longer life expectancy than males, therefore given the current male to female ratio, various programmes and campaigns need to be put in place by Inkwanca LM in order to empower women in the short to medium term. The other fact is in society at large.

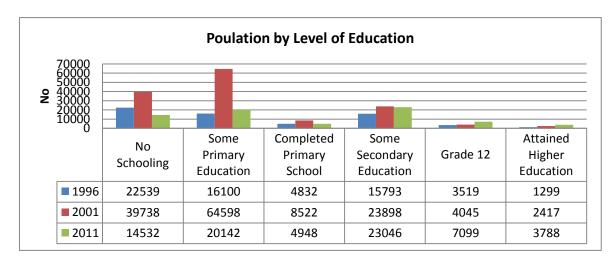


The situation as it stands suggests that there are more women-headed-households than the contrary owing to various human circumstances, thus the argument of women empowerment need to be started and intensified. Such empowerment, when properly conceived and implemented will further curb population growth, which is perceived as an outcome of women's lack of economic opportunities.

If women's health, education and economic well-being are improved along with their role and status in the community, the empowerment of women will inevitably lead to smaller families and lower or manageable population growth.

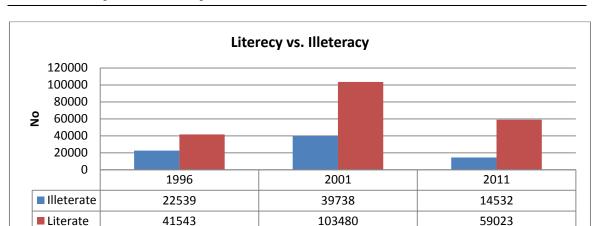
2.5.3. Population by Level of Education.

The number of people with less than Grade 12has decreased by considerable margin from 1996 to 2011.



The decrease in people with no schooling can be attributed to various factors, such as urbanization, free basic education as well as adult basic education programmes that have been introduced by government whilst the increase in school leavers with tertiary education can be attributed to poor grades and lack of means to finance tertiary education.

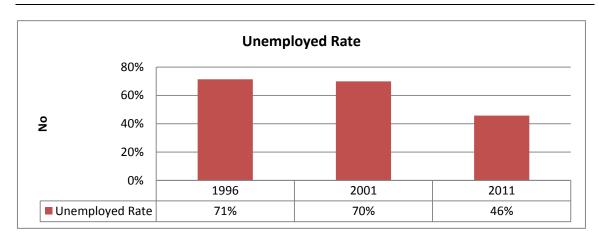
Grade 12 pass rates have seen a gradual increase Year-on-Year from 1996 to 2011 by a very small margin and this is far from the acceptable levels.



2.2.5. Literacy vs. Illiteracy.

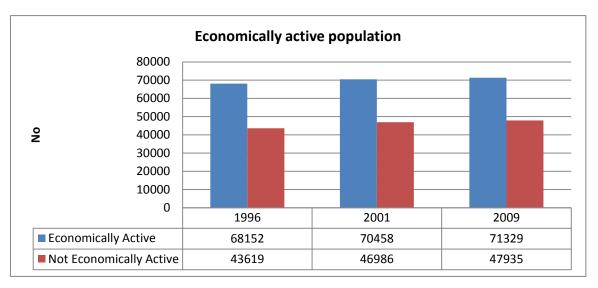
Literacy rate is fairly high amongst citizens whilst it has experienced decline between 2001 and 2011. The decrease in literacy rate will lead to lack of or poor comprehension of socioeconomic variables.

2.2.6. Unemployment Rate



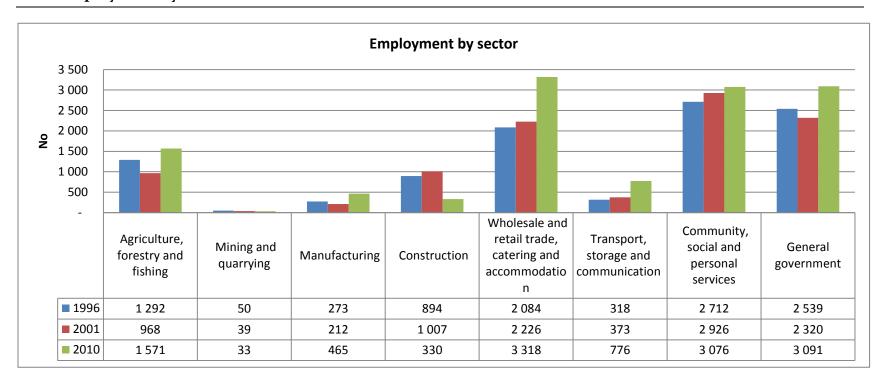
The ILM's economy felt the full impact of a negative economic growth on general employment, which is evident from the above graph. About 70% of the Inkwanca population was unemployed in 2001 and that has decreased by 24% to 46% in 2011.





40% of the ILM population is not economically active and therefore depends on the 60% of the economically active population. Thus every working person at Inkwanca supports a minimum of 4 people per household.

2.2.8. Employment by Sector

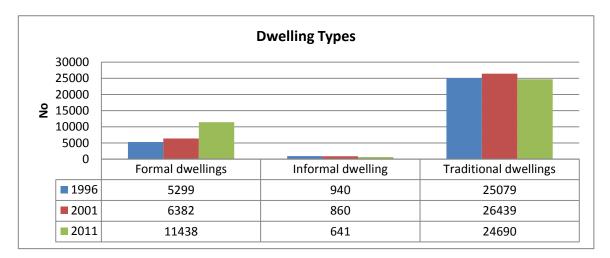


Despite it being generally a low wage sector, the trade sector shows a high labour absorption compared to the transport, business services and finance sector. This sector was followed by community, social and personal services as well as the general government sectors which accounted for more than 60% of the available jobs.

The agricultural sector has created just over 1000 jobs in 2010 followed by manufacturing, with just over 500 jobs. The mining and quarrying has performed poorly over the years and has an insignificant contribution to ILM's economy. The situation suggests that Inkwanca produces very little or no commodities to support is retail sector and imports its goods from outside. The economic structure is not sustainable and depends on government to create jobs.

2.2.9. Dwelling Types.

As the municipality is rural in nature, it stands to reason that almost 80% of dwellings are traditional dwellings which are found in the most rural parts of the municipality.

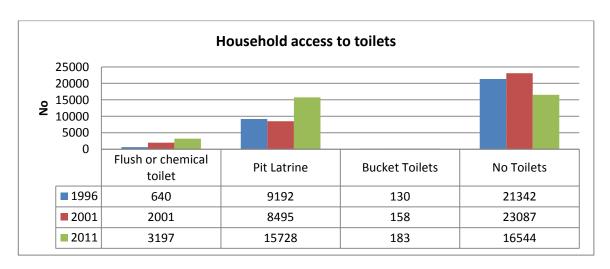


These traditional dwellings are characterized by the predominance of single-detached dwelling units.

3.2. Access to Services.

3.2.1. Household access to toilets.

The municipality provides a supply of waterborne sanitation services through sewers provided that there are sufficient water resources and infrastructure to sustain such a service.

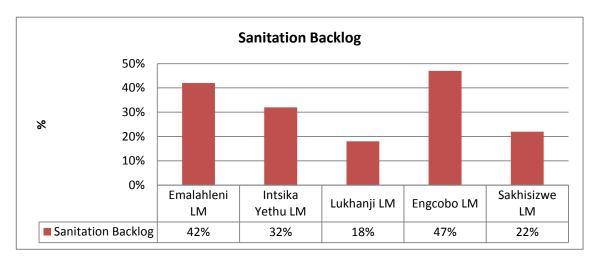


About 45% of the ILM population does not have access to either sanitation infrastructure or services. The consequence of lack of proper sanitation infrastructure and services will result in raw sewerage running on the streets,

mixing with litter and garbage and contributing to environmental damage and spread of diseases.

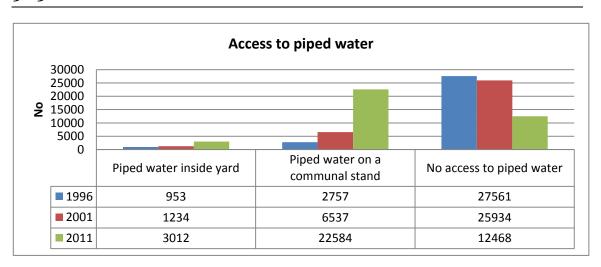
3.2.2. Sanitation Services Backlog.

According to the CHDM WSDP 2012 (*Sanitation Services Backlog, Page 9 of 143*), the current sanitation services backlog per municipality has been measured as follows;

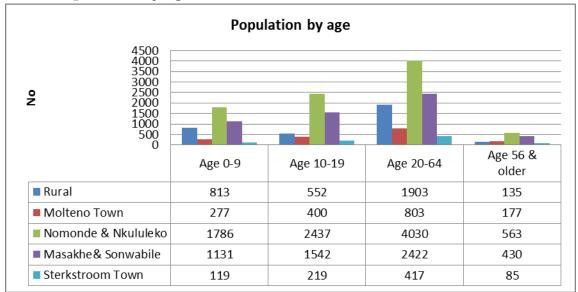


Inkwanca Local Municipality remains lowest in terms of sanitation backlog but remains challenged in many areas.

3.2.3. Household access to water.



There is a considerable decrease in the number of people who do not have access to water. However about 5% of the ILM population still fetches water from dams and streams.

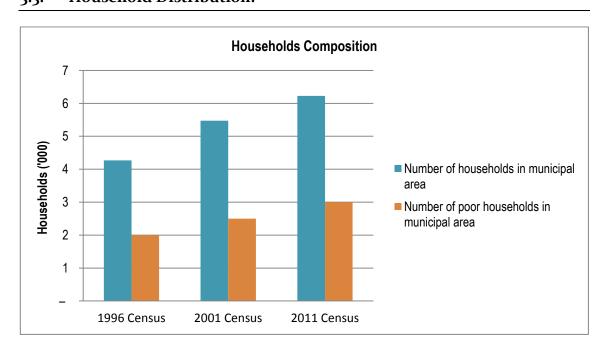


3.2.4. Population by Age & Location.

Inkwanca LM currently has a population of children from age 0-9 constituting 20% while it has a teen and early adult-hood population of age group between 10 – 19 constituting 25% of the total population in all its demographic forms. The working population of age group between 25–64 constitutes 47% whilst the older population of 65 and above constitutes 7% of the population.

The current age profile implies that the active labourforce (20-64) which constitutes 47% of the population has to work and support 52% of the population as the age group of o-14, age group 15-25 and age group of 65 and above are an economically dependent burden in the sense that they are non-productive members of the society and must be supported by the economically active labour force and the state in the case of old age grant earners.

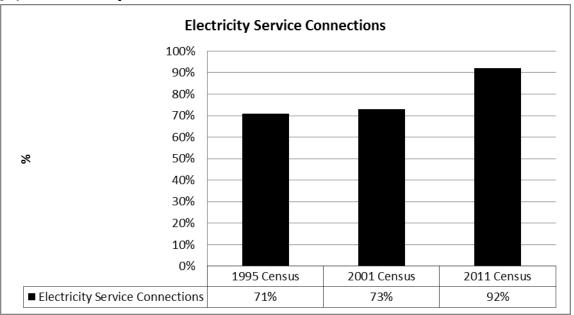
3.3. Household Distribution.



Almost 50% of the Inkwanca households were poor in 2011. This was the same trend during both the 1996 and 2001 Census.

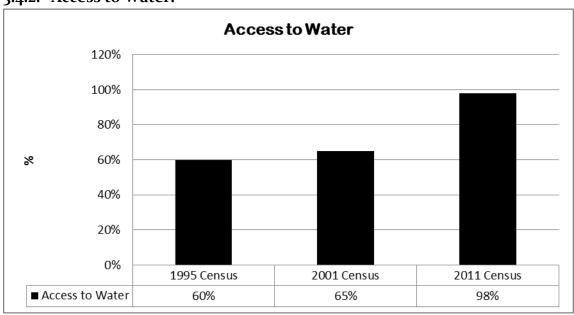
3.4. Access to Services.

3.4.1. Electricity Service Connections.

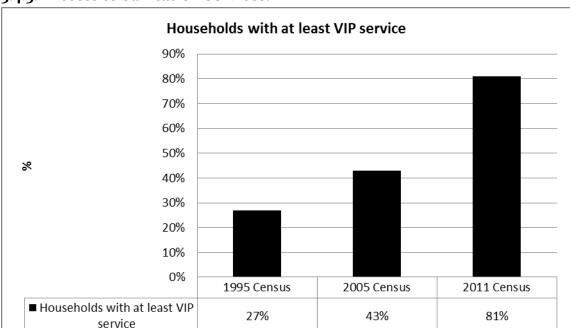


About 92% of the total population had access to electricity. Therefore only 8% of the population uses candles, paraffin etc, for lighting and heating. Access to electricity also indicates an improvement in the quality of life.

3.4.2. Access to Water.

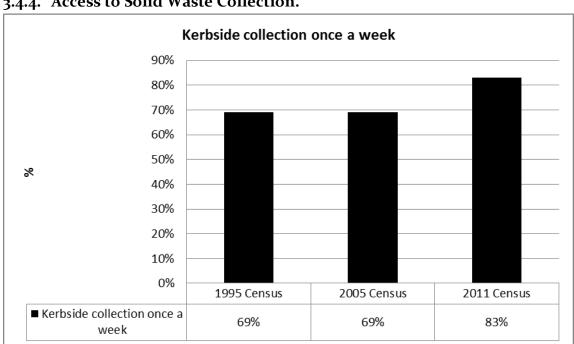


About 98% of the total population had access to piped water. Therefore only 2% of the population still fetch water from the rivers or dams. Access to water also indicates an improvement in the quality of life.



3.4.3. Access to Sanitation Services.

Sanitation backlog at Inkwanca was at 9% in 2011 and considered to be very low in comparison to other municipalities in the region. This could be attributed to spatial size of these municipalities and the fact that they are highly rural in nature. This trend is similar to the water services backlog, which is highest in the same municipalities.

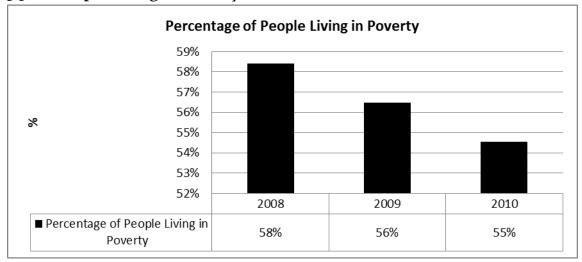


3.4.4. Access to Solid Waste Collection.

About 7% of the population that still didn't have access to refuse removal in 2011. This could be the portion of the population who resides in the rural nodes of the municipality and thus do not pay for refuse removal services.

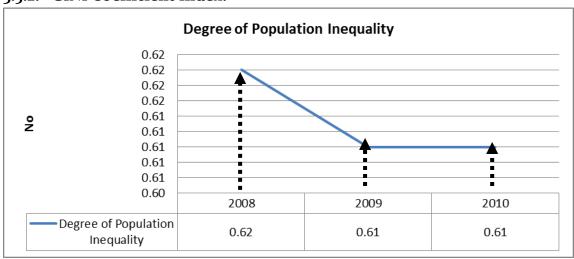
3.5. Poverty Indicators.

3.5.1. People Living in Poverty.



About 55% of the Inkwanca population was both poor and ultra-poor. This implies that these people either earn no income or they leave below poverty line and can only afford the minimum necessities.

3.5.2. GINI Coefficient Index.



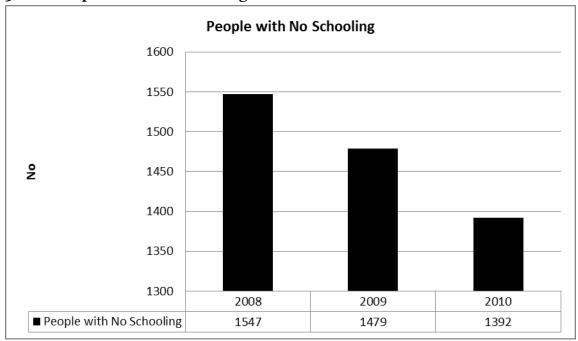
Gini Coefficient Index is used to measure the degree of inequality in terms of income distribution in a particular economy. The index varies between o and 1. If incomes are distributed equally, the Gini coefficient is zero.

In 2008, the Inkwanca LM's Gini Coefficient Index was 0.62, which implies that income distribution was highly uneven and benefited a small portion of the Page 49 of 144

society. In 2009 and 2010, the index was even at 0.61. Whilst this was still high, it means that income distribution was gradually moving towards 1.0 meaning that there was a reasonable distribution of income whilst it remained moderately uneven.

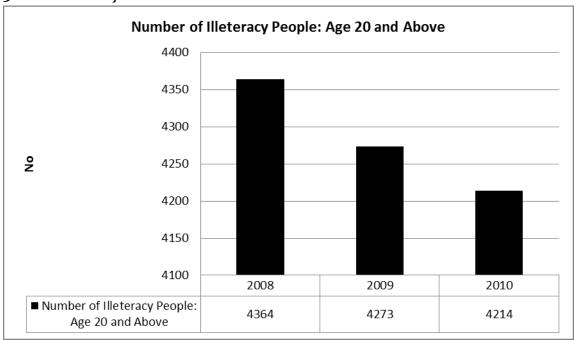
3.6. Education and Literacy Indicators.

3.6.1. People with No Schooling.



Literacy rate is fairly high across the population congruent to the demographic composition of the municipality.

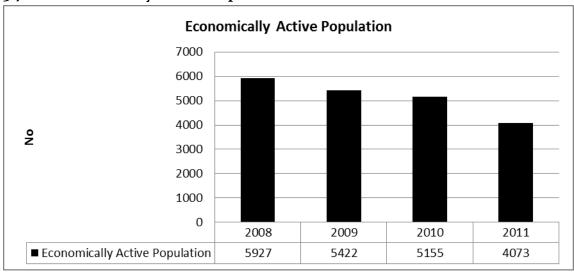
3.6.2. Illiteracy Rate.



Illiteracy rate is fairly low across the population congruent to the demographic composition of the municipality.

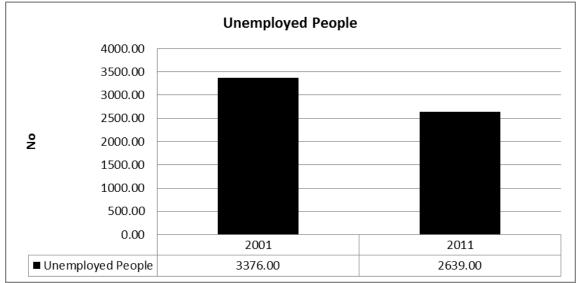
3.7. Economic Indicators.

3.7.1. Economically Active Population.



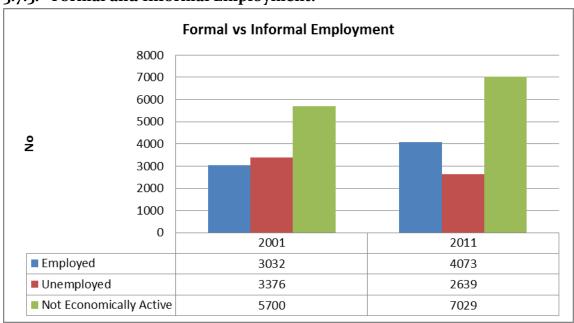
The economically active population are those people who are willing and able to work. According to Stats SA only 7029 people at Inkwanca were economically active. This implies that just over 19% of the Inkwanca population supports about 81% of the total population.



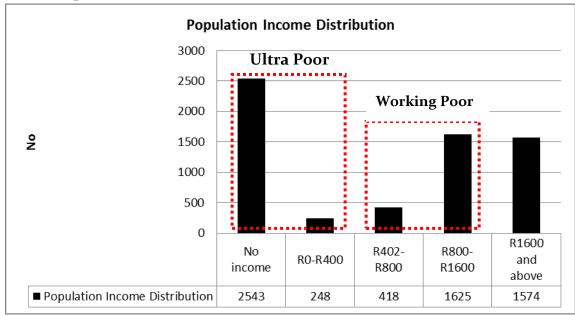


About 2639 people at Inkwanca were looking for work but could not find it and were therefore unemployed. These people exclude those under the age of 20 and over the age of 65 years. These people then become dependent to the 4073 employed people and depend directly or indirectly on government social grants.

3.7.3. Formal and Informal Employment.



The number of people who were full-time employed at Inkwanca in 2011 was about 4073, which also represents about 19% of the working population. The permutations are the same as with the economically active population.



3.7.4. Population Income Distribution.

The household distribution per income group indicates that the income levels of most households have been predominately between **R400** and **R1 600**. Whilst this earning category has largely been concentrated, 43% of the workers in this income category cannot afford most of the basic services and are thus referred to as the "Working Poor".

About 2500 people which represents 11% of the population was "**Ultra Poor**" in 2011, earning below R400 a month.

4. Internal Situational Analysis of Inkwanca Local Municipality.

4.1. Introduction.

IDP thematic clusters namely: Economic Development, Institution and Finance, Social and Environmental and Infrastructure and Spatial clusters conducted an in-depth analysis of the situation at Inkwanca Local Municipality. The situation analysis has been categorized according to the five (5) Local Government Key Performance Areas namely:

Local Government Key Performance Areas		
Key Performance Area 1	Municipal Transformation and Development	
Key Performance Area 2	Basic Service Delivery and Infrastructure Development	
Key Performance Area 3	Local Economic Development	
Key Performance Area 4	Municipal Financial Viability and Management	
Key Performance Area 5	Good Governance and Public Participation	

The analysis of the current situation on both the KPA's and KFA's has been done using the following system;

The Analysis of the key focus areas will be conducted according to the following rating system:

1	Good performance/implementation/standard	
2	Average performance/standard or policy in place with average implementation	
3	Poor performance/standard or no performance	8

4.2. Key Performance Area One: Governance and Stakeholder Participation.

Strategic Objective: To ensure good governance and the participation of stakeholders.

4.2.1. KFA 1: Governance and Structures.

Description	Rating
Council has been duly elected and is fully functional	
Mayor	
Sect 8o Committees (Portfolio Committees)	
Sect 79 Ethics Committee	9
Sect 79 MPAC (Municipal Public Accounts Committee)	
Sect 79 Naming	
Sect 79 Petitions	(9)
Audit/ Risk Committee	

IDP Representative Forum	
Office of the Speaker	
Ward Committees in all 4 wards	
Office of the Chief Whip	
Municipal Code (Bylaws)	
Town Planning Tribunal	

4.2.2. KFA 2: Stakeholder Participation.

Description	Rating
Petitions Policy	9
Petitions Committee	9
Functional ward committees in all 4 wards	
Participation in IDP and Budget process	

4.2.3. KFA 3: Risk Management.

Description	Rating
Anti-Fraud and Corruption Management Committee	(3)
Risk Management Policy	
Risk Register	
Risk Management Committee	
Disaster Management Plan / Risk Management Plan / Business Continuity Plan	

4.2.4. KFA 4: Policies and Procedures.

Description	Rating
Policy Register	
Regular review of policies	

System of Delegations	
Delegations Register	
Rules of Order	

4.2.5. KFA 5: Bylaws.

Description	Rating
Regular Review of bylaws	
Bylaws Register	

4.2.6. KFA 6: Monitoring and Evaluation.

Description	Rating
Regular review of bylaws	
Regular review of service providers and contractors	
Project Management Unit	
Cascading of Performance Management System	<u> </u>

4.2.7. KFA 7: Inter Governmental Relations.

Description	Rating
Dedicated IGR Unit	
Participates on Technical IGR	
Participates on SALGA functions	
Participates on District Mayoral Forum	

4.2.8. KFA 8: Communication (Internal and External).

Description	Rating
Communications Policy	
Communications and Marketing Unit	
Internal newsletter	<u>•</u>

External newsletter	<u></u>
Functional website	
Complaints Management System	<u> </u>
Corporate gifts policy	
Telephone systems	
Regular internal management meetings	
Departmental meetings	
Regular Mayoral Strategic Sessions	
Functional website and Compliance with Sect 75 of MFMA	
IDP Fora	
Functional Ward Committees in all 4 wards	
People's Assembly	
E-mail system	<u> </u>

4.3. Key Performance Area Two: Safety and Environment.

Strategic Objective: To ensure safety within the community as well as a healthy and protected environment.

4.3.1. KFA 9: Traffic Control.

Description	Rating
Traffic Law Enforcement	9
Speed Law Enforcement	9
Traffic Administration	
Community Training/ Projects	

4.3.2. KFA 10: Environmental Management

Description R	ating

Environmental Management Framework	<u>•</u>
------------------------------------	----------

4.3.3. KFA 11: Disaster Management

Description	Rating
Disaster Management Plan	(1)
Disaster Management Centre	<u> </u>

4.3.4. KFA 12: Fire Fighting Services

Description	Rating
Firefighting Station	9
Fire Prevention	<u>•</u>
Community Training /Projects on fire & disaster	

4.3.5. KFA 13: Municipal Bylaw Enforcement.

Description	Rating
Bylaws on stray animals	
Bylaw for billboards and advertising	
Bylaw of keeping dogs and birds	<u></u>
Bylaw on liquor trading	

4.3.6. KFA 14: Parks and Open Spaces.

Description	Rating
Freedom Park	

Sterkstroom Park	
Nomonde Park	
Sterkstroom Mini-Parks	

4.4. Key Performance Area Three: Social and Community Development

4.4.1. KFA 15: Sustainable Human Settlements.

	Status of service delivery in human settlements							
Ward Number of No. Settlement structures Services				Housing				
			Potable water	Electricity	Sanitation	Refuse removal	Backlog	Settlement linked to Housing Project
Ward 1	Mdantsane	474						Not linked to housing project
	Y Section IDT Sites	82						Project linked RDP houses
	Z, Y, B, R Sections	282						Not linked to housing project
	Y and Old Location	343						Not linked to housing project
Ward 2	Y Section Molteno	43						Not linked to housing project
	Dennekruin	75						Not linked to housing project
	Langgevagte	71						Not linked to housing project
	Molteno Town	547			<u>•</u>			Not linked to housing project
	Sterkstroom Town	654					•	Project linked RDP houses

Ward 3	Sonwabile	742	<u>•</u>			Project linked RDP houses
	Mqeshi, Zwelitsha, Safari Delta and Zola	1248	0		•	Project linked RDP houses
ward 4	Mdantsane	100				Project linked RDP houses
	Nkululeko	452				Not linked to housing project
	Nceduluntu	117				Project linked RDP houses
	Phumlani	421				Project linked RDP houses

4.4.2. KFA 16: Sport and Recreation Facilities.

Description	Rating
Molteno Sportsfield	
Nomonde Sportsfield	<u></u>
Sterkstroom Sportsfield	
Masakhe Sportsfield	

4.4.3. KFA 17: Libraries.

Description	Rating
Molteno Library	
Sterkstroom Library	

4.4.4. KFA 18: Cemeteries and Crematoria.

Description	Rating
Roman Catholic Cemetery	<u> </u>
Malambile Cemetery	<u> </u>
Nomonde Cemetery	
Molteno Cemetery	
Dennekruin Cemetery	
Sterkstroom Cemetery	
Old Masakhe Cemetery	
New Masakhe Cemetery	

4.5. Key Performance Area Four: Institutional Transformation

Strategic Objective: To ensure institutional transformation.

4.5.1. KFA 21: Organizational Structure.

Description	Rating
Functional organizational structure	
Number of vacancies	
Staff turnover	
Implementation of employment equity	9
Employee vetting	

4.5.2. KFA 22: Human Capital and Skills Development.

Description	Rating
WTR & ATR	
Annual updating and submission of WTR & ATR	
Succession Plan	
Study Assistance Programme	
Training Programmes	
Staff morale	

4.5.3. KFA 23: Programme and Project Management.

Description	Rating
Programme Management Unit (PMU)	
Expanded Public Works Programme (EPWP)	

4.5.4. KFA 24: Performance Management.

Description	Rating
Performance Management Policy	
Performance Management Framework	

4.5.5. KFA 25: Systems and Technology.

Description	Rating
Strategic IT Capability	
Resources (budget, staff, equipment)	
Master Systems Plan (MSP)	
ICT helpdesk and technical support	
Financial Management System	
HR Management Plan	
Consumer Account Management	

4.5.6. KFA 26: Processes and Procedures.

	Rati
Description	ng
Processes and procedures are in place to address and implement Council policies	
Processes and procedures are reviewed or developed departmentally as and when required on the basis of changed circumstances	

4.5.7. KFA 27: Municipal Facilities.

Description	Rating
Municipal Manager's Office	
Administration Building	
Community Services Building	
Sterkstroom Administrative Unit	
Molteno Library	

Sterkstroom Library	
Sterkstroom Stores	9
Molteno Stores	

4.5.8. KFA 28: Equipment and Fleet Management.

Department	Vehicle Type	Number of vehicles	Rating
Community			
Services	Toyota Hilux	1	
	Isuzu Kb 250	1	<u> </u>
	Ford 400 Truck	1	
	Compactor		
	Truck	1	
	John Deer		
	Tractor	1	
Technical Services	Isuzu Kb 250	1	
	Nissan 1400	1	•
Mayor's Office	Nissan Qashqai	1	
Accounting Officer	Nissan hardbody	1	
	Nissan hardbody	1	

4.6. Key Performance Area Five: Financial Sustainability

Strategic Objective: To ensure sound financial management through effective revenue & expenditure management and credit control.

A detailed situational analysis of the financial sustainability of the Municipality is contained in **Chapter 4: Financial Plan**.

4.6.1. KFA 29: Capital Expenditure.

Description	Rating
Capital Expenditure	

4.6.2. KFA 30: Expenditure Management.

Description	Rating
Operating Expenditure	
Cost Containment	<u></u>

4.6.3. KFA 31: Revenue Management.

Description	Rating
Outstanding Debt	
Registered Indigents	
Revenue Collection	

4.6.4. KFA 32: Supply Chain Management.

Description	Rating
Supply Chain Management	

4.6.5. KFA 33: Asset Management.

Description	Rating
Movable assets	
Immovable assets	

4.6.6. KFA 34: Financial Reporting.

Description	Rating
Section 71 Monthly Reporting	
Section 52 Quarterly Reporting	
Midyear Performance Reporting	

Annual Report	
Annual Financial Statements	

4.6.7. *KFA* **35:** *Budgeting*.

Description	Rating
Budget Policy	
Budget Steering Committee	
Operational Budget	
Capital Budget	

4.6.8. *KFA* **36**: Funding.

Description	Rating
Own funding	
Grant funding	
External loans	

4.7. Key Performance Area Six: Physical Infrastructure and Energy Efficient

Strategic Objective: To ensure maintenance of roads; storm-water; drainage and Street lights.

4.7.1. KFA 37: Energy Efficiency.

Description	Rating
Energy Efficiency	9

4.7.2. KFA 38: Electricity Infrastructure.

Substation	Capacity	Condition
Molteno Substation		
Sterkstroom Substation		<u>•</u>

Network	Capacity	Condition
Molteno Town		
Dennekruin		
Nceduluntu		
Nkululeko		
Sterkstroom Town		
Sonwabile Village		
Hofmanville		

4.7.3. KFA 39: Roads and Storm water Infrastructure.

Description.	Condition
National Roads Passing through Inkwanca LM	
Provincial Roads Passing through Inkwanca LM	
Access Roads	<u> </u>

4.7.4. KFA 40: Water and Sanitation Infrastructure.

Network	Rating
Molteno Oxidation Ponds	
Molteno Bio-filter Sewerage Plant (W.I.P.)	©
Sterkstroom Town Reservoir	
Sterkstroom Pump station	<u> </u>

4.7.5. KFA 41: Landfill Sites.

Description	Rating
Molteno Landfill Site	
Sterkstroom Landfill Site	

4.7.6. KFA 42: Local Amenities and Public Places.

Description	Rating
Molteno Town Hall	
Sterkstroom Town Hall	
Nomonde Community Hall	
Masakhe community Hall	

4.8. Key Performance Area Seven: Services and Customer Care

Strategic Objective: To ensure maintenance of roads; storm-water; drainage and Street lights.

4.8.1. KFA 43: Water and Sanitation.

Basic service infrastructure indicators suggest that the ILM compare very well with the District and Eastern Province with respect to Water and Sanitation.

Description	Rating
Molteno Water: Blue Drop Status (100%)	
Sterkstroom Water: Blue Drop Status (75%)	

Description	Rating
Households without water	
Households without hygienic toilets	
Households without piped water or at above RDP level	

4.8.2. *KFA 44: Electricity*.

Electricity for the area is purchased in bulk by the Inkwanca LM from Eskom and reticulated throughout the licensed area. The current electricity backlog at Inkwanca is currently seating at below 1% of the total population. All reticulation is provided by the municipality.

Description	Number	Rating
Households without electricity connections	6	
Source: Stats SA Census 2011		

Number of Households Connected	No. of households connected	Rating.
Electricity (Paid)	5092	
Electricity (Free)	1613	
Prepaid	1638	
Industrial sites	2	9

4.8.3. KFA 45: Cleansing and Waste Management.

Description	Rating
Townships	
Other settlements	
Businesses and industrial areas	

4.8.4. KFA 46: Customer Relations.

Description	Rating
Complaints/Grievance System	<u> </u>
Toll-free complaints hot-line	<u>•</u>

4.8.5. KFA 47: Building Regulations and Municipal Planning.

Description	Rating
Spatial Development Framework	
Annual Revision of SDF	
Development, Planning & Housing Policy	<u> </u>
Bylaws on building regulations	
Bylaws on town planning and land use	
Bylaws on outdoor advertising	2
Bylaws enforcement on building regulations	
Bylaws enforcement on town planning and land use	<u> </u>
Bylaws enforcement on outdoor advertising	<u> </u>
Monitoring of performance of attorneys on matters handed over	
Land Use Management Scheme	<u>•</u>
Turnaround times on land use applications	
Turnaround times on building plan applications	
Integrated Sustainable Human Settlement Plan	<u>•</u>
Monitoring of Land Invasions	
CBD Revitalization Programme	<u> </u>

4.9. Key Performance Area Eight: Local Economic Development

Strategic Objective: To ensure maintenance of roads; storm-water; drainage and Street lights.

4.9.1. KFA 48: Local Economic Development (LED).

Description	Rating
LED Strategy	
Food Security Programmes	<u>•</u>
Improved IGR with other Provincial and National Sector Departments	
SMME Database	
Community Works Programme (CWP)	
Inkwanca Economic Analysis	
LED Projects	•

4.9.2. KFA 49: Capacity Building.

Description	Rating
Capacity Building Programmes for Job Creation	9

4.9.3. KFA 50: Rural Development.

Description	Rating
Comprehensive Rural Development Programme	<u>•</u>

5. CHAPTER 3: Five (5) Year Development Plan.

This chapter outlines Inkwanca's strategic intent and key performance areas for the next five years. It aims to respond to some of the key issues and challenges highlighted in Chapter 2, as well as the National Policy imperatives outlined in Chapter 1.

5.1. Vision.

The vision of the Inkwanca Local Municipality is:

A municipality that provides an equal opportunity for economic development and social upliftment for all residents.

Umasipala onika amathuba alinganayo ophuhlisayo, nentlalontle kuluntu lonke.

5.2. Mission Statement

To create an environment that will ensure equal opportunity for economic development and social upliftment through integrated stakeholder involvement, multi-skilling of communities, sustainable economic growth, good governance and provision of efficient and quality services.

5.3. Objectives

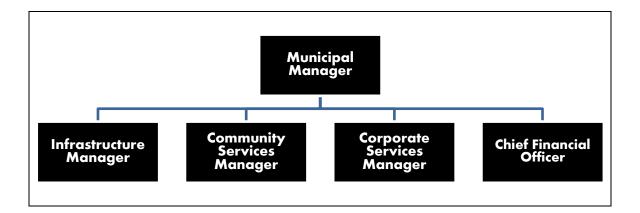
To provide quality and affordable services to all communities.
To build and maintain infrastructure to support service delivery, social development
and economic growth.
To ensure that customers are given satisfactory services at all times.
To maintain enough supply of skills relevant to local government.

5.4. Governance Structure

Inkwanca Local Municipality has an organizational structure albeit it not aligned to the IDP. The organizational structure comprises of a total of 168 funded posts. However, the organizational structure in its current format requires a review as it is not process driven and limits upward mobility and job descriptions need to be compiled.

Of these funded posts, 17 were vacant as at 30 June 2012. Inkwanca Local Municipality has an office for the Municipal Manager and 4 Directorates.

The senior management structure of the municipality is illustrated by the Organogram;



Office of the Municipal Manager.

The Office of the Accounting Officer used to have 10 positions but currently there are three additional positions that are added thus expanding the office to 13 positions, which includes *inter alia*;

- A position for Unit manager in Sterkstroom has been taken out and a new position for section 57 Strategic Manager (not budgeted) in the Office of the Municipal Manager has been created and will deal with strategic and planning functions and co-ordination of all departmental functions including monitoring and evaluation
- 2) Further the position for assistant Internal Auditor has been created (budgeted).
- 3) There three positions that moved into the Office of the Municipal Manager, which of the P.A to the Mayor, communications officer (not budgeted) and Public participation officer (budgeted) and IPASS manager is still vacant.
- 4) Six positions are filled and five positions are vacant. 5. The six positions are: Municipal Manager, Personal Assistant to Municipal Manager, Corporate Services Manager, Community Services Manager, Internal Auditor, and Personal Assistant to the Mayor.

Community Services Department.

Community Services has 55 positions and there are no changes in this department. The following are the positions that are vacant in this department and are budgeted;

- 1) Museum Curator
- 2) Senior Licensing Clerk (Supervisory post)
- 3) A position for Environmental Officer must be budgeted for 2014 to 2015 financial year.

Positions for general workers have also been budgeted for in the department and positions for retired employees are still vacant.

The department uses casual workers in the form of grave diggers and also in the refuse section.

Page **74** of **144**

Integrated Planning and Economic Development (IPED).

The department constitutes 10 positions and there are plans in place to turn it around. It has number of vacancies as a result it operates with a skeleton staff. The following positions have been filled in the department;

- 1) Agricultural Development Officer.
- 2) Special programs Co-coordinator and
- 3) HIV/Aids officer.

The following positions have been budgeted for and vacant;

1) Integrated Planning and Strategic Services (IPASS).

The following positions have not been budgeted for and vacant;

- 1) Spatial planning officer
- 2) Women, Youth & Disabled People's Officer.

Budget and Treasury Office.

The Budget and Treasury Office has 22 positions. The following new positions have been created;

- 1) Supply Chain Management Clerk.
- 2) Store Clerk.
- 3) Debtors Clerk position for Sterkstroom Unit.

The following positions have been budgeted for and vacant;

- 1) Supply Chain Management Clerk,
- 2) Debtors Clerk position for Sterkstroom Unit.
- 3) Chief Financial Officer.

The following positions have not been budgeted for and vacant;

1) Store clerk.

Corporate Services Department.

Corporate Services has increased to 20 positions and it includes placements from other department. Further there is also a new section created called Registry and Archives section which deals with record keeping and control. The position of the Legal officer has been changed to that of a Labour relations officer because of its scope of work which has a wider role.

The following positions have been budgeted for and vacant;

- 1) ICT Administrator.
- 2) EAP Co-coordinator.

Staff of the new Registry section will be Chief registry officer and two registry clerks and these positions are not budgeted. There are 13 positions filled, and three positions are budgeted but vacant and four not budgeted.

Technical Services Department.

The following positions have not been budgeted for and vacant;

- 1) General Assistant.
- 2) Two handy man.
- 3) Building Inspector.

There is only one position budgeted and vacant that of the Technical Services Manager.

5.5. Spatial Development Framework.

The Spatial Development Framework (SDF) is the legislated component of the municipality's IDP that prescribes development strategies and policy guidelines to restructure and re-engineer the urban and rural form. The SDF is the municipality's long-term vision of what it wishes to achieve spatially, and within the IDP programmes and projects.

5.5.1. The National Spatial Development Perspective (NSDP)

In essence, the NSDP proposes that spatial and development planning activities carried out by the state should acknowledge the realities of the economic development potential of an area to be planned whilst still taking into account the likelihood that Apartheid spatial planning – particularly in peripheral areas such as the Inkwanca Municipality – has resulted in a fragmented pattern of spatial development.

The NSDP suggests that economic development potential may be classified in terms of broad categories from high potential to low potential and that such potential will not be uniformly distributed but is likely to be associated with certain conditions that enhance development potential. Such conditions would include current economic activities and associated scales of economy, natural endowments such as climate, soils and water availability (for agricultural and/or industrial development), and tourism potential based on competitive advantages (which may be historical, social, or natural in character).

A set of criteria to assist with the assessment of development potential is provided in the NSDP, as follows: -

Criterion	Description	Applicability in Inkwanca Municipal Area
Innovation and experimentation.	Research and development and the application of technology to production processes.	Not applicable
Production: High value, differentiated goods (not strongly dependent on labour costs).	All forms of production that focus on local and/or global niche markets such as manufacturing, and some specialised agricultural or natural resource-based products.	■ Not applicable
Production: Labour-intensive, mass-produced goods (more dependent on labour costs and/or natural resource exploitation).	Industries in this category, such as iron and steel producers, and agricultural and mining activities, are highly dependent on market proximity or good, cheap transport linkages to the large volumes of natural resources that they use in their production processes, as well as the availability of greater numbers of unskilled and semi-skilled labour.	 The central Inkwanca area has been identified as having low grade coal reserves as well as some coal-bed methane gas production potential. This mining potential has not been actively explored or initiated yet. Agricultural Sector in Inkwanca identified as having ongoing development potential. Presently, farming aimed at commercial production under pressure from market conditions and crime (stock theft). However, no substantial secondary activities are identified relating to the primary sectors at this time
Tourism.	Key components of tourism include the need for a tourist-attraction (e.g. eco-scenery, cultural, heritage), good transport routes, safety and, in	 The Calata Liberation Heritage Route Tourism route runs through the Inkwanca area. Areas with potential as tourism sites of

Criterion	Description	Applicability in Inkwanca Municipal Area
	many instances, high-quality restaurants and hotels.	interest include farm-stay enterprises, rock art sites and the Vegkoppies Boer War Memorial.
Retail and services.	Retail, catering and personal services are major components of any economy and a large employer of semi-skilled workers in the major post-industrial economies of the world, such as the United States of America (US), the United Kingdom (UK) and Europe and Japan. The locational requirements for this category are the presence of enterprises and people who are willing and able to pay for goods and services.	 Molteno and Sterkstroom are local-level service centres, providing access to basic goods and services. Both these towns compete with the larger centre of Queenstown and, fall within the larger centre's sphere of influence. The prevailing poverty (low disposable income) of the majority of residents in the LM limits the scale and range of enterprises in the towns. This is allied to the trend of higher-income individuals having the means to travel to larger centres to do their business (and access social services) than was the case in the past.
Public services and administration.	The processes of production, consumption and circulation need to be organised through business and public management. This category also includes social services such as health, welfare and education.	 Molteno is a centre for Local Government administration. Sterkstroom is a subsidiary centre for the Inkwanca LM. Administration premises are low-level in nature and not significant beyond local scale.

A critical assessment of the above suggests that the NSDP would classify the Inkwanca area as having a generally low level of development potential from a National perspective. It is likely that the area would be seen as one of probable ongoing social transfers (that is, an area where it is unlikely in the short to medium term that the economic activities in the area would enable the majority of residents to self-sustain whilst paying all social rents due (such as economically related service fees and charges etc.).

In short, the likelihood remains that, in spite of the identified development potential of the area in agriculture, mining and tourism, the state would continue to be the main provider of livelihoods support in the short-medium term.

The implication for the Inkwanca Municipality is that whilst there is no major economic node in the Municipality, there are identified development opportunities linked to the base of natural resources and environmental endowments. Taking these opportunities into account, then, the interpretation of the NSDP suggests that the Inkwanca Municipality should:

- ☐ Prioritize activities that would lead to ongoing partnerships with significant economic role-players in the Municipal area (such as the Chris Hani DM, the Farmers Associations, the Elitheni Coal Mining Company and Badimo Gas etc.); and
- ☐ Ensure that the towns of Molteno and Sterkstroom are properly managed such that necessary urbanization is catered for in such a way as to restructure the spatial relationships of the town over time and afford the majority of residents better access to business and social facilities.

Facilitate and focus on ensuring good partnerships with state departments that are central to the rendering of social services (such as Education, Health & Welfare, Sports, Art & Culture) in order to ensure a focus is the continual improvement of the quality of such services rendered in the towns of Molteno and Sterkstroom (the objective being these become "centres of excellence" in the provision of social goods and services).

5.5.2. The EC Provincial Spatial Development Plan

The Eastern Cape PGDP (2004 – 2014) provides a strategic framework, sectoral strategies and programmes aimed at achieving a rapid improvement in the quality of life for the poorest people of the Province. In order to achieve this, the PGDP sets out a vision with quantified and sequenced targets in the areas of economic growth, employment creation, poverty eradication and income redistribution for the ten-year period 2004-2014.

The strategy framework for growth and development is expressed in terms of six strategic objectives, which are divided further into **three key objectives** and **three foundation objectives**.

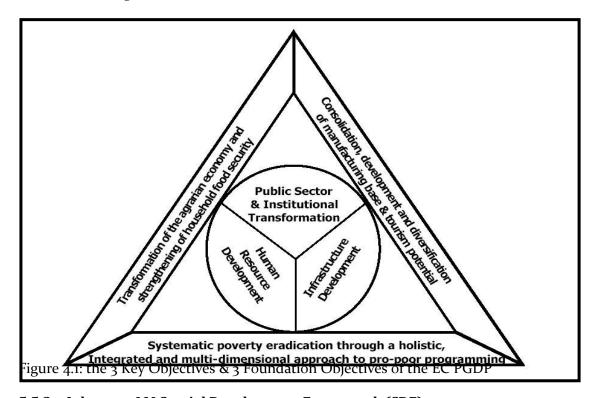
The three key objectives:

- 1) Systematic eradication of poverty through a holistic, integrated and multidimensional approach to pro-poor programming.
- 2) Agrarian transformation and strengthening of household food security.
- 3) Consolidation, development and diversification of the manufacturing base and tourism potential.

These key objectives are supported by the following three **foundation objectives**:

- 1) Infrastructure development.
- 2) Human resource development.
- 3) Public sector and institutional transformation.

The above strategic framework for the PGDP is illustrated below: -



5.5.3. Inkwanca LM Spatial Development Framework (SDF)

The Spatial Development Framework (SDF) for the Inkwanca area is a visual representation of the Development Vision and Interventions required for achieving the Development Objectives. The SDF should not be interpreted as a blueprint or master plan aimed at controlling physical development, but rather the framework giving structure to an area while allowing it to grow and adapt to changing circumstances. The SDF needs to be closely read with the fundamentals, objectives, strategies, programmes, interventions and projects.

The SDF indicates areas of existing development and proposed expansion for specific land uses, e.g. industrial development, institutional development, residential development etc.

Page 80 of 144

5.5.4. The Fourteen (14) Inkwanca LM Spatial Development Priorities

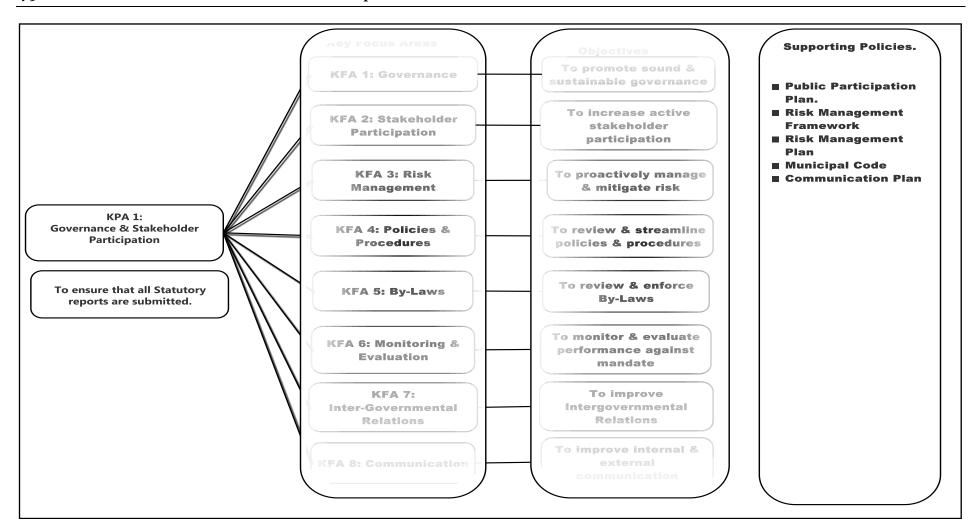
- Sustainable homestead food production programme, complemented by promotion of commercial production through programmes such as the Massive Food Production Programme.
- 2) Provincial industrial strategy identifying new opportunities and key sub-sectors in all parts of the province, and including provisions for the facilitation of structured finance for small manufacturing initiatives.
- 3) Integrated infrastructure development programme with a particular emphasis on rural infrastructure and job creation, and on the promotion of input purchase and service provision from local small and medium enterprise suppliers (Extended Public Works Programme to be part and parcel of this process).
- 4) Programme to build access to productive assets by the poor (including assets such as land, plant, machinery and agriculture).
- 5) A programme of phased decentralization of service provision and facilitation of economic growth from provincial government departments to district and local municipalities, paying attention to the integration of the delegation of powers and functions, the building the capacity of municipalities, and the targeting and management of fiscal resources.
- 6) Integrated human resource development strategy that pays particular attention to skills development initiatives that address the income and asset base of the poor (such as learnerships) while addressing the longer term skills needs that will make the Eastern Cape more competitive.
- 7) Integrated HIV-Aids Programme in society and in the workplace.
- 8) Programme aimed at the promotion of tourism investment and marketing, based on research, and at building representative tourism organizations linked to district municipalities.
- 9) Programme of mobilization of communities around socio-economic rights by linking with and supporting social movements and civil society organizations.
- 10) Improving access to health, education and social grants by the poor, with a strong emphasis on women, the youth and the disabled.
- 11) Leverage additional resources for land redistribution and extension support targeted at small-unit farmers, and critically examine relevant policies and implementation of the land reform programme.
- 12) Develop an effective regulatory framework for land use management in rural areas.
- 13) Build planning and fiscal management systems and capacity in the Province, paying particular attention to the institutionalization of participatory planning and monitoring and evaluation.
- 14) Promote the branding and vision of the province.

5.5.5. Strategic Alignment of KPA's and Key Focus Areas (KFA')

The ILM's IDP is focusing on eight (8) Key Performance Areas (KPAs) and Strategic Objectives which are interrelated. The Key Focus Areas (KFAs) and predetermined Objectives as well as the

activities, programmes and projects are supportive of each other, to ensure greater impact in delivery.

4.5.1. KPA 1: Governance and Stakeholder Participation.



on ategic Objective	io ensure good g	governance and p	ai แต่หลดงา	OI STOKELIOI	uers			ıaış	ge is			Delivery: Internal/	Fund Soul
: Ker Focus Area (KFA)	Projects, Programmes and Activities	Key Perfomance In licators (KPI's)	Wirds	Department	Arnual Baseline	5Yr Target 1	3/14	14 15	15/16	16/17	17 '18	Eiternal	
Structures	of juarterly reports to counci	l. Co ncil resolution.	All wards	Manager	4	20.00	4	4	4	4	4	In ernally s	share
	Su mission of Annual												
	Fir ancial Statements and Pe formance Report to Aulitor General.	Co firmation from the AG's office	All wards	Minicipal Minager	1	5.00	1	1	1	1	1	In ernally s	Equita Share
	Su mission of Monthly S71	Co firmation from the		Minicipal					,	,		. E	a ui ta
	report to Mayor. Su mission of Quarterly	Mayor's Office	All Walus	Manager Manicipal	1	20.00	1	7	1	т	7	S	share Equita
	S5 (d) report to Council	Oo neli resolution.	All wards	Manager		20.00	-	11 +	1	+	-	in crnally S	share
	Su mission of Mid-year S72	3 15		Minicipal	,		4			,			auita
	report to Council.	oo non rooolaaon.	An warus	Manager		5.00	,		'	'	'	S	share
	Su mission of Annual Report												1
	to Council (Tabling and Approval)	Co ncil resolution.	All wards	Manager	2	10.00	2	2	2	2	2	In ernally s	share
	Co ordinate the Adjustments But get Process for the Cutrent Financial year.	Co ncil Approval	All wards	Mi nager	1	5.00	1	1	1	1	1	Internally s	share
 	Co ordinate the Budget and	 		+	 	1				1		 	十
	ID reviewal process for the 20 3/14 financial year	Co ncil resolution.	All wards	Minicipal Minager	2	10.00	2	2	2	2	2	In ernally s	Equita share
	(Tabling and Approval). Co ordinate the Reviewal of						1						┺

otrategic Objective		governance and pa	исграцоп	oi stakenoi	aers			ıarg	eis			Delivery: Internal/	
KerFocus Area (KFA)	Projects, Programmes and Activities	Ke/ Pertomance In licators (KPI's)	Wirds	Department	Arnual Baseline	5Y Target	13/14	14 15	15/16	16/17	17 18	ternal	
							Barcropment						1
KF \ 2: Stakeholder Pa ticipation	Stakeholder Participation Plan	Development of a Stakeholder Participation Plan	Allwards	Minicipal Minager	None	None	a stakeholder participation plan	Review of SP N	Review of SPN	Review of SPN	Review of SPN	Internally	Equita share
		Development of a					Development o	f					
	Public Participation Policy	Public Participation Policy	All wards	Municipal Munager	None	None	a lublic Participation Pc icy	Review of	Review of	Review of	Regiew of PPP	Internally	Equita share
							no iew of Nisk	Review of			Reriew of		
KFA 3: Risk Management	Risk Management Plan	Implement risk management plan	Allwards	Minicipal Minager	None	None	M nagement	Risk Manageme nt Plan	Ri k M nageme nt Plan	Rick Minageme nt Plan	Risk Manageme nt Plan	In ernally	Equita share
	Risk Register	M intain & update risk register	All wards	Municipal Manager	None	None	update risk register		update risk register		up late risk register		Equita share
		Submit Risk											Equita share

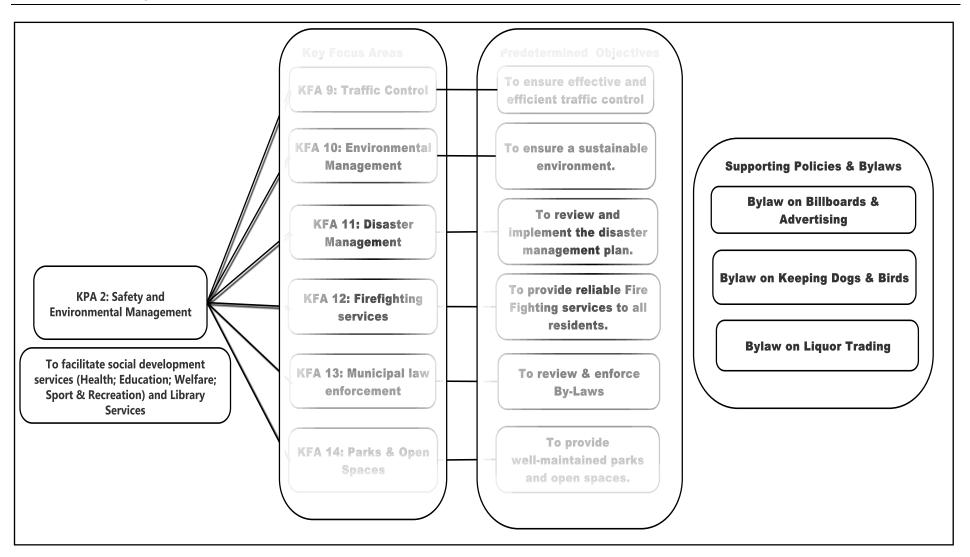
Strategic Objective	ro ensure good g	overnance and pa	rucipation	от ѕтакепог	aers			ıarge	ets			Delivery: Internal/	Funding Source
# Ker Focus Area (KFA)	Projects, Programmes and Activities	Ke/ Pertomance In licators (KPI's)	Words	Department	Arnual Baseline	5Y ⁻ Targe	t 13/14	14 15	15 [/] 16	16/17	17'18	Eternal	
KF A 4:Policies	Refiewing of all policies including finance policies	Al policies re iewed annually to an acceptable standard	All wards	Mi nicipal Ma nager	None	None	Al policies reliewed annually to an acceptable standard	annually to an acceptable standard	ar acceptable	ar hually to ar acceptable	an .	Imernal	MalG
KF & 5:Bylaws	Develop finance by-laws	de rel oped, ac opted by Council and garzeted by DFLGTA	All wards	Mi nicipal Mi nager	None	None	la vs de veloped, ac opted by Council and ga zeted by DELGTA	Implementa tich & regiew of firance by- laws	at on & reliew of finance by- laws	at on & reliew of firance by- lalvs	tion & regiew of firance by- laws		DF LGTA/
	Facilitation of the ga zeting of outstanding by aws	Al adopted bylaws to be gazzeted	All wards	Minicipal Manager	None	None	Gazzeted by aws to be implemented & enjorced	by aws to be implemente d &	by aws to be implemente	by aws to be	by aws to be implemente d & en orced	In ernal/Ex	DFLGTA/I

Strategic Objective	io ensure good	governance and parti	cipation of s	otaneiioinei 5				ιαις	jeto			Гelivery:	Τ.
# Ke Focus Area (KFA)	Description of Capital Projects, Programmes and Activities	Ker Performance Indicators (KPI's)	Wards	Department	Annual Baseline	5Y Target 13	3 14	14 15	15 16	16 17	17.18	In ernal/Ex ternal	Funding Source
KFA 6: Monitoring &	Colordinate sittings of the Audit	Quitariy Reports	All vards	Municipal Manager	+	20.00	+	+	+	+	+	internal I	W IO
	Facilitate the Development and Im lementation of a Risk Management Strategy.		All vards	Manager	4	20.00	4	4	4	4	4	Internal I	MSIG
	Cc ordinate the formulation of responses from issues raised by the Internal Audit Unit.		All vards	Manager	4	20.00	4	4	4	4	4	Internal I	MSIG
	Fa ilitate the Implementation of the Action Plan developed for the 2011/12 audit report	Improved Audit Report on issues railed and report progress to Audit steering committee	All vards	Municipal Manager	4	20.00	4	4	4	4	4	Int rnal I	MSIG
	Co ordinate audit of the 20 2/13 financial year including formulation of responses to issues raised by	echirmation of reciept of esponses and mitutes of meetings by the Auditor General.	All vards	Municipal Manager	2	10.00	2	2	2	2	2	Internal I	MSIG
	the Auditor General Fauilitate Tabling of the Audit Report and Action Plan ad ressing audit issues to	Council Resolution	All vards	Municipal Manager	1	5.00	1	1	1	1	1	Internal I	MSIG
	corncil. As list in the Compilation of the Oversight Report to Council	Ocuncil Resolution	7 W Wai do	Municipal Manager	-	5.00	-		1	,	+	Internal I	MK IS
+	Review and implementation of the PMS	Council approved revised PMS	All vards	Municipal Manager	2	10.00	2	2	2	2	2	Intimal	wt 10

อแล	negic Objective	io ensure god	u go	veннансе ани рани	cipati	יוטווטו נ	olant	HIUIUEIS							ıaıye	ะเธ							elivery:		Fundin
# Ke	Focus Area (KFA)	Description of Capital Projects Programmes and Activities		er Perfomance dicators (KPI's)	Ward	ds	De	partment	An hual Baseline	5Y	Target	13	14	14.	15	15	16	16	17	17,	18	In	ernal/Ex ternal		Sourc
145		Cd Ordinate the compilation of	of																						
Ev	luation	Se vice Delivery and Budger Im lementation Plans.	t C	cuncil resolution.	All v	ards	Ma	nager	2		10.00		2		2		2		2		2	Int	rnal	MS	IG
		Monitor and Evaluate the Departmental performance balled on SDBIP	Q m	carterly reports to anagement/council	All v	ards	Ma	nager	4	T	20.00		4		4	T	4		4		4	Int	rnal	MS	IG
		Monitor the implementation of		uarterly reports to			Мι	nicipal			00.00		4		,		,		,						
		Council Resolutions	m	anagement	/ di V	arus		nager			20.00		7		7		7		7		7	1110	mai	IVIC	þ
		Fauilitate implementation of	_				Мι	nicipal	 , , 		20.00		4		4	Ц	4		4		4	١.,			
		Council Resolutions.	٧	cartony.	/ \" \	ui uo		nager			20.00		7		,	凵	-		,		•		mai		
		Cd Ordinate the sittings of	-0	THE WALL	A II	arvis	Мι	nicipal	42	4	00.00		12	Ш	-12	Ц	12	Ц	12	\perp	12		mi	146	
		Management Meetings					Ma	nager		+						Ц				\perp		1		П	
+		Od Idadi Quarterly and Arma	ul		₩		٠.		++-	+				Н		⊣		Н		+		+		┦	
		Performance Appraisals for the Heads of Departments.		uarterly Reports.	All v	ards	Mu	nicipal nager	4		20.00		4		4		4		4		4	Int	rnal	MS	IG
		So cit funding from the Nation	al							+						Н								П	
		Tri asury through the NDPG Pri gramme - Urban De /elopment	fro	n the National asury	All v	ards	Mu Ma	nicipal nager	1		5.00		1		1		1		1		1	Int	rnal	MS	IG
			١.		Ш											Ц								┙	
		Communications within and outside the institution streamlined through an approved communications	C Si C	cmmuncication the tegy by Council on tinuous updating	All v	ards		nicipal nager	4		20.00		4		4		4		4		4	Int	rnal	MS	IG
		pla n/ strategy	in in	formation prescribed ne MFMA																					
+		To acilitate the review of the Departmental Organogram		duncil approved ised organogram.	/ di v	ards		nicipal nager	┿╂┿	+	5.00		1	+		щ			\leftarrow	+	\leftarrow	-	i i i i	***	

# Ke					takenoiders					ıargets	_	_	Celivery:	Eundi
	Focus Area (KFA)	' ' ' ' '	Ker Performance Indicators (KPI's)	Wards	Department	An jual Baseline	5Yr Target	13.14	14 15	15 16	16.17	17 18	In ernal/Ex ternal	Fundii Soure
Go	KFA7.inter- vernmental Relations		ini epion meeting and minutes	A I wards	riunicipal Nanager	1	5.00	1	1	1	1	1	nternal	MSI
\dashv		Facilitate sitting of quarterly IGR meetings.	Quarterly Reports.	All wards	Municipal Manager	3	15.0	0 3	S Annual Revie	3	S An und Dovin	w Annual Review	mumai	IVICIO

4.5.2. KPA 2: Safety and Environment

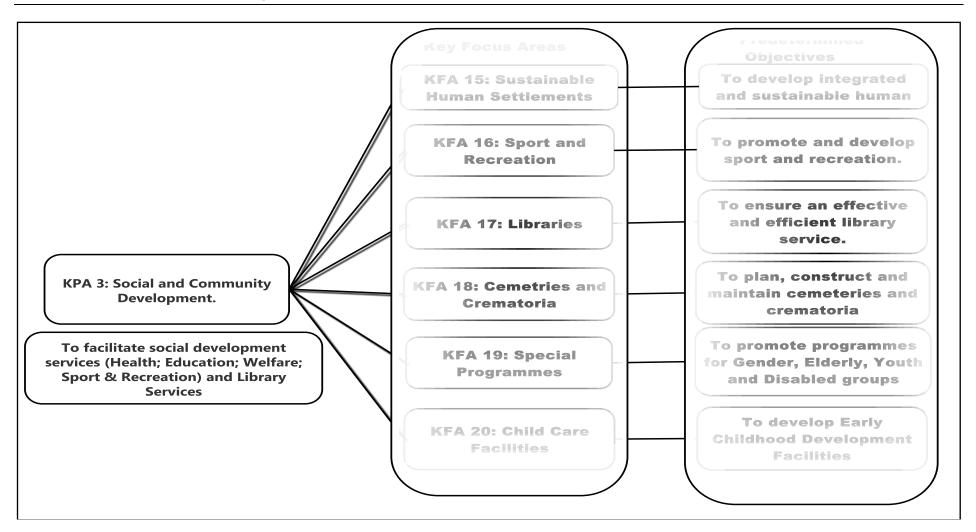


gic Object	ns are safety within the	community as we	en as near	ny ana pro	ected envir	U				Idi	ge	ıs						ernal/E	
Focus (KFA)	Description of Capital Projects, Programmes and Activities	Ke / Perfomance In licators (KPI's)	Wirds	Department	Ar hual Baseline	5Y	Target	13′14	14	/ 15	15	/ 16	16	/17	17	/18	rt	ternal	
9: Traffic		Monthly reports		Community															Equital
rol	Traffic Taw enior cement	or traffic offences	An war us	Se vices	700	0	3930	720		730		780		820		800	Ш	4 1 4 4 1	Share
	Truffic law enforcement	traffic fines issued	All wards	Se vices	5%	П	5%	5%		5%		5%		5%		5%	In	ernal	Equitai Shure
					12 heavy			12 heavy duty	12				12	heavy duty	12	heavy duty	Ц		
	duty operations	duty operations	All wards	Se vices	duty operations		erations	operati ons	ор			erations	op	erations	- 1	erations	In	ernal	Share
					36 public			36 public				public				public	Ц		
	Special operations-public transport operations	transport operations	Allwards	Community Services	transport duty operations	du	-	transport duty operations				nsport duty erations		nsport duty erations		nsport duty erations	Inte	ernai	Equital Shure
	Special operations-road	Number of road	1	Community			road-												Equital
	bl ocks	blocks	All Wal us	Se vices	blocks	bl	cks	4 IDau-DIOCKS	4	Dau-DIOCKS	4	Odu-DIOCKS	4	Dau-DIOCKS	41	oau-brocks	1111	па	Share
	traffic wardens	Number of trained & Jeployed traffic wardens		Se vices	raffic warden			i vaffic warden		0.00		0.00		0.00		0.00	Ine	ernal	Equital Shure
		Number of reports		Community	12 monthly		monthly	12 monthly	12	monthly	12	monthly	12	monthly	12	monthly	Н		Equital
	Truffic income	or income generated	All wards	Se vi ces	traffic reports	1.1	ffic orts	traffic reports	tra	ffic reports	tra	ffic reports	tra	ffic reports	tra	ffic reports	Inte	ernal	Share
		Number of		Community		20													Equital
	ncau sarety campaigns	ca mpaigns Leirners & drivers	All Walus	Se vices	70 cases for	ca	npaigns	70 cases for	70	cases for		cases for	70	cocce for	70	cases for		zi i iai	Share
	DL TC Services	licence renewals,	All wards	Se vices	al DLTC		Cascs	70 cases for all DLTC	70 al			DLTC		cases for DLTC	70 al		In	ernal	Equitai Share

legic Object	ns are safety within the	Community as we	 :11 as 11cait	IIy and prot	ecieu enviro	,		10	ii gats			Delivery: Internal/E	
PA (KFA)	Projects, Programmes and Activities	Ke [,] Perfomance In licators (KPI's)	W rds	Department	Arhual Baseline	5Y ⁻ Target	13/14	14/15	15/16	16/17	17/18	ternal	
		De vel op					De velop						
vironmental nagement	En vironmental Minagement Framework	En vironmental M nagement Fr mework	All wards	Community Se vices	None	Reviewed EN F	Enrironmental Management Framework	Review EMF	Re <i>r</i> iew EMF	Review EMF	Review EMF	In ernal/Ext er al	DEA/ILI
					Renabilitatio	Renabilitati							
	Rehabilitation of rivers	Renabilitation of Stormberg River	Allwards	Community Se vices	n of Stormberg River	or of Stormberg River	of Stormberg River	of Stormberg River	of Stormberg River	of Stormberg River	of Stormberg River	Imernal/Ext er al	DEA/IL
		Provision of		Community	Provision of	+ 1	Provision of	Provision of	Provision of	Provision of	Provision of		Equital
	TT WISION OF WHEELY-DITIS	wl eel y-bi ns	All Walus	Se vices	wł eel y-bi ns	wheel y-bins	wheely-bins	wl eel y-bins	wl eel y-bi ns	wl eel y-bins	wl eel y-bi ns	Tillerilarry	Shire
	Construction of swimming pools	Construction of swimming pools	1,3	Community Se vices	None	of swimming	Continuous maintenance	Continuous maintenance	Continuous maintenance	Continuous maintenance	Continuous maintenance	Internal/Ext er al	t DE-VILI
						Development	t						
	Disaster Management Plan	Disaster Management Plan	Allwards	Community Se vices	Nane	of Disaster M nagement Pl n	Reriew DMP	Review DMP	Review DMP	Review DMP	Review DMP	In ernal/Ext er al	DE 4/ILI
		Es ablishment of											止
	Ö	Disaster Management	all wards	Community Se vices	Minagement	M nagement	Continuous	Continuous maintenance	Continuous maintenance	Continuous maintenance	Continuous maintenance	Ex ernal	СНОМ

egic Objec	tns ire sarety witnin tne	e community as well a	as nearti	ny and prot	ectea enviro			Id	rgets			Delivery: Internal/E	
/ Focus ta (KFA)	Projects, Programmes and Activities	Key Perfomance Indicators (KPI's)	Irds	Department	Ar hual Baseline	5Yr Target	13 14	14/15	15/16	16/17	17/18	ternal	
					Construction	Construction							
A 12: efighting	Filefighting station	Construction of all firefighting station	wards		of firefighting station	of firefighting station	Continuous maintenance	Continuous maintenance	Continuous maintenance		Continuous maintenance	External	CHDM/C TA'DPW
Municipal v orcement	By aw enforcement	By aw enforcement all	wards	Community Services	by aw en orcement	by aw enforcement	by aw en orcement	by aw enforcement	by aw enforcement	by aw enforcement	by aw enforcement	Internally	Equitab Share

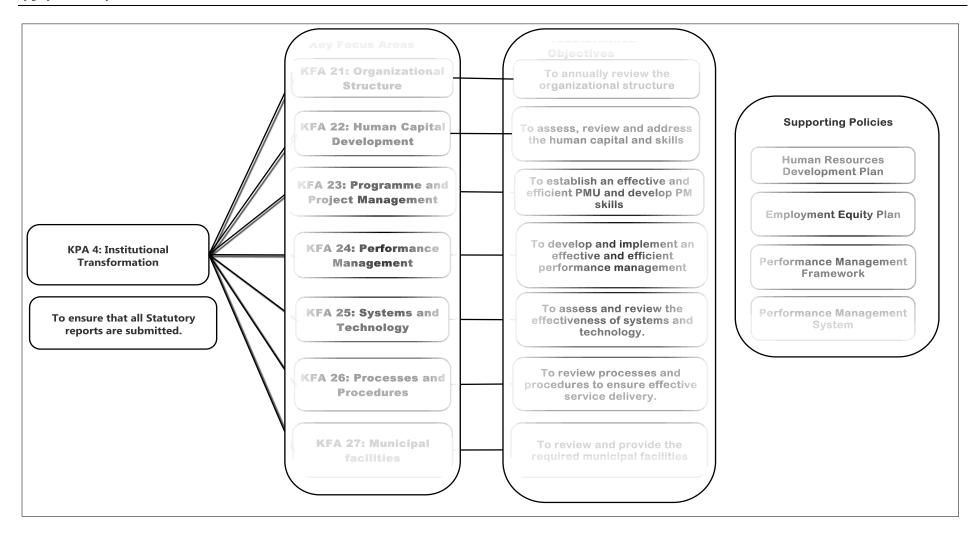
4.5.3. KPA 3: Social and Community Development



KI A 3: Social and	community Develop	ment														
Strategic Objective	īv	Iduiilale Suli	ii anu community (Jevelopi	пен					ıaıge	:15				livery: :ernal/	Funding Source
Key Focus Area (KFA)	De cription of Capital Projects, Programmes and Activities	Dingrammes	Ker Perfomance In licators (KPI's)	Vards	Donartmont	Arnual Baseline	5Y Targe	t 13'14	14	1/ 15 1	.5/16	16/17	17/18	E,	ternal	
KFA 15: Sustainable Human Settlements	Ail strip 1127 Housing Project	СР	Development of 1127 houses with Intrastructure & Se vices	2 ,4	Hu man Se tlements /CommServ e	500	1127	500)	627	0.00	0.00	0.00	erra	al/Exteri	Human S ttlements/ILM
	Sterkstroom 165	СР	Development of 165 houses with In rastructure & Se vices	3	Hu man Se tlements /CommServ e	165 Constructi	165 Construc	0 ii Constr		165	0.00	0.00	0.00	erna	al/Exteri	Human S ttlements/ILM
	Construction of a Multi-Purpose Centre	СР	M lti-purpose centre linked to Ai strip 1127	2 ,4	Setlements /CommServ e	on of a Multi- Purpose Centre	n of a Multi- Purpose Centre	n of Mult	a M ti- m	ıltipurp	Maintain miltipurp cse hall	Maintain multipurp cse hall		ırp err	al/Exteri	Human S ttl ements/ILM
KFA 16: Sport and Recreation	Construction of M. sakhe Sports Field	СР	Construction of aboution facilities, change rooms, feecing, upgrade of grand stand, track & field & landscaping	2	CommServe	Construct on of Masakhe Sports Field	Construction of Masakho Sports Field	& Maint	ts N	& aintain dasakhe ports	& Maintain Masakhe Oports Field	Maintain Masakhe ports Field	Mainta Masakh Joorts Field	ne la s	ternal	MIG/Equitable Share
KFA 17: Libraries	Maintanance of librari	e P	Litraries in	Al wards	s CommServe	Maintana nce of lipraries	Maintan nce of lipraries	nce (of	nce of	Mintana ice of lipraries	Maintana nce of libraries	Maintai nce of	f	ernal/E ternal	D: RAC/Inkwanca

Strategic Objective	! 10		ciai and community	aeveropr	nent				ıar	gets			Delivery: Internal/	Funding Source
ev Focus Area (KFA)	Description of Capital Projects, Programmes and Activities	Capital Projects (CP) Programmes (P) & Atvities (A)	In licators (KPI's)	Vards	Department	Arnual Baseline	Y Target (13/14 1	.4/15	15 16	16/17	17/18	ternal	
FA 18:Cemeteries nd Crematoria	Procurement & operation of Cemetery Management System	A	Sy tem procured & in talled	Al wards	CommServe		of Ometery Vanagem	nt & (operation of Cometery I Managem e	of Cometery Managem		of Cometery Managem	of C metery Managem	Internal	E _l uitable share
	Construction of new		Ce meteries constructed &	1,2	CommServe /In frastruct		2.00	1.00	1.00	0.00	0.00	0.00	Internal	MIG

4.5.4. KPA 4: Institutional Transformation



Tategic Objectiv	10	ensure instit	utional iransiormatio	on				iargets			In ernal/	: Funding Ource
(ev Focus Area K A)	Description of Capital Projects, Programmes and Activities	Canital I rojects (CP), Programme 5 (P) & Ac vities (A	Key Perfomance In licators (KPI's)	Wards	D€partment	13'14	14/15	15 '16	16/17	17"18	Ex ternal	
(FA 21: Diganizational St ucture	Implementation of the organisational structure across all levels	P	to be done in line with the approved or anisational structure WiP to finalised	Al wards	Cc-porate Se vices	appointments to be done in line with the approved or ganogram	appointments to be done in line with the approved or tanogram	appointments to be done in line with the approved or anogram	appointments to be done in lire with the approved or anogram	appointments to be done in line with the approved or anogram	Internal	M IG/Eq ta le Share
FA 22: Human apital evelopment	Revision of the Workplace Skills Plan	Р	ard submitted to DFLGTA, CHDM, LGSeta, Council, DCL	Al wards	Corporate Se vices	1.00					0 Internal	M IG/Eq table Share
	Preparation of all statuatory reports in line with Regulation C of MFMA	Р	te ms of Regulation C of M MA prepared & submitted to National Treasury, Council, DPLGTA arhually before the due date	Al wards	Cc-porate Se vices	prepared & submitted to National Triasury, Council, DFLGTA anhually before the due	prepared & supmitted to National Treasury, Council, DF LGTA arrhually before the due	pr pared & submitted to National Treasury, Council, DFLGTA annually be ore the due	pr pared & submitted to National Treasury, Council, DF LGTA annually be ore the due	Al reports prepared & submitted to National Treasury, Council, DF_GTA annually be ore the due	Internal	M IG/Eq table Share

rategic Objectiv	(10 (ensure Instit	utional Iransformatio	on								largets					Delive		т	nding
		Canital															Intern Extern	´	60	urce
Key Focus Area KFA)	Description of Capital Projects, Programmes and Activities	rojects (CP),	Ke / Perfomance In licators (KPI's)	War	rds De	partment	13	/ 14	14	/ 15	15	′ 16	16	/ 17	17	′ 18				
ľ	Continuos motivation of employees	P	roldshows & reliorting concerns raised by staff to magement	Al N	var	rporate vices	ar	nduct nual idshows	ar	nual	an	nduct nual idshows	an	nduct nual idshows	ar	nduct nual idshows	Interna	al t	MSI (ta)l (Shar	
	Project Management	А	% of MIG Funds	Αl	var In	rastructur	E	100%		100%		100%		100%		100%	Interna	al I	МG	
	Expanded Public	А	% Target of FTF	Al۱	var Al			100%		100%		100%		100%			Interna			ratio
	Develop EPWP Policy	A	pc icy	AIV	Val A			icv proved				icv iewed	PC	icy reviewed		icv iewed	TITI EL TIG	dl I	Or er al	ratio
	Reporting on Expanded Public	A	Number of reports or the	Αlv	var Co	rporate		4.00		4.00		4.00		4.00		4.00	Interna	al/ I	LI <i>V</i> /	'CoGT

lategic Objectiv	n iu	ensure mstro	ULIVIIAI ITAIISIVIIIIALI	JII							ıaıgets						elivery: ernal/	Fu
e Focus Area K A)	Description of Capital Projects, Programmes and Activities	Canital Projects (CP), Programme (P) & Ac vities (A)	Key Perfomance Indicators (KPI's)	W	rds D	(partment	13'14	14	1 15	15	5 16	16	717	17	7 18	Ex	ternal	
	Continuous review of		PN S reviewed				PN S reviewed	PI	S reviewed	PN	S reviewed	PN	S reviewed	PN	\S reviewed			1
A 24: erfomance nagement	the Peformance Management Framework and System	P	arhually to the standards prescribed by SA GA	Al wa		orporate e vices	ar hually to the standards prescribed by SA GA	st pr	nually to the ndards scribed by .GA	th pr	nually to standards scribed by GA	sta pr	nually to the andards scribed by GA	th pr	-	Int	ernal	Ope al
	Development of a framework document for cascading of PMS to evels below Section 56	P	Fr meworked developed and communicated with LLF, Council & municipal en ployees	Al wa		c porate e vices	PN S cascaded fully and implemented accordingly	fu in	S cascaded ly and plemented cordingly	fu im		fu im	S cascaded ly and olemented cordingly	fu im	S cascaded I y and olemented ordingly	Int	ernal	Ope al
	Departmental SDBIP's		% DBIP's targets	Al		orporate e vices	60%	í	00%		00%		60%	,	00%	+	crnai	-

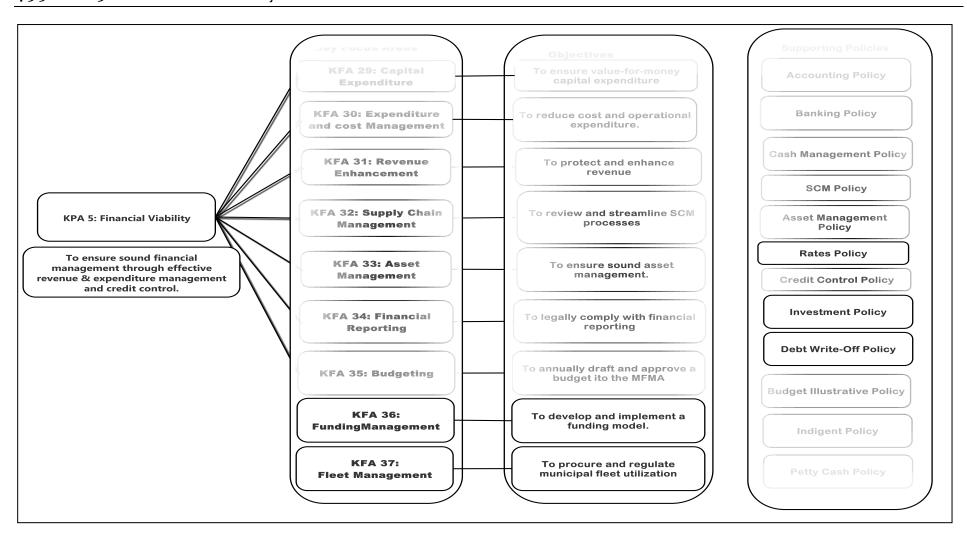
acegic Objectiv	. 10		utional Hansiolinati	UII							idigets					In	elivery: ernal/ ternal		undir Sourc
e / Focus Area (A)	Description of Capital Projects, Programmes and Activities	Canital I rojects (CP), Programme (P) & Ac vities (A)	Ker Perfomance In icators (KPI's)	W	rds D	epartment	13'14	14	/15	15	'16	16	S 1 7	17	'18	E	ternai		
							M crosoft	N/	crosoft										
FA 25: y tems and e:hnology evelopment	Procurement and licencing of Microsoft Operating System for the entire institution	А	M crosoft operating system procured, licenced and fully installed on the server and stind-alone machines	Al wai		orporate e vices	operating sy tem procured, licenced and fully installed on the server and stand- all ne my chines	op sy pr li- fu or ar al	erating tem ocured, enced and ly installed the server d stand- one	rei ex Of	ence ewal on sting MS ice Suites i/or lition of	re ex sy	cence rewal on sting MS tems and/or dition of er	rei ex sy: an	ence ewal on sting MS tems l/or lition of	Int	ernal	M	IG
				Ц			Microsoft	_	crosoft										
	Procurement and licencing of Microsoft Of ice Suites for the en ire institution	А	M crosoft office su tes procured, licenced and fully in talled on the se ver and stand- al me machines	Al wa		erporate evices	office suites procured, licenced and fully installed on the server and stand- all ne ms chines	pr li- fu or ar al	ice suites ocured, enced and ly installed the server d stand- ne chines	rei ex Of an	ence ewal on sting MS ice Suites l/or fition of	re ex O	cence ewal on sting MS fice Suites dior dition of	rei ex Of an	ence ewal on sting MS ice Suites l/or lition of	Int	ernal	M	IG
	Procurement of a back- up generator/s to back- up sytems incases of power interuptions		Back-up generator/s procured to back- up sytems incases of power in eruptions	Al wa		crporate vices	generator/s procured to back-up sy ems incases of power in eruptions	of	intenance pack-up terators	of	intenance pack-up lerators	ba	a intenance of a k-up e erators	of	intenance pack-up Jerators	Int	ernal	M	IG

KPA 4: Institution	onal Transformation	ensure instit	utionai iransformatio	on _				ıargets			Delivery:	Funding
Kev Focus Area (K A)	Description of Capital Projects, Programmes and Activities	Canital I rojects (CP), Programme s (P) & Ac vities (A)	Key Perfomance In licators (KPI's)	Wirds	s Department	13/14	14/15	15 '16	16 17	17′18	External	sour ce
KFA 25: Sy tems and Technology Development	Maintenance of IT intrastructure	A	ag reement with IT se vice provider to maintain IT in rastructure	Al wards	Ccrporate Se vices	Concluding of agreement with IT service provider to maintain IT in rastructure	Continuos maintanance of T in rastructure		Continuos maintanance of IT intrastructure	of T intrastructure		MalG
	Procurement of internet service provider	А	in ernet service provider to provider internet usage	Al wards	Corporate Se vices	of internet se vice provider to provider in ernet usage	of internet se vice provider to provider in ernet usage	of internet se vice privider to privider internet usage	internet service provider to provider internet usage	of Internet		MIG
	Se -up and confirguration of en ails on the ex hange server	A	En ails set-up and confirgured on the exchange server	Al wards	Corporate Se vices	and confirgured on the exchange se ver	and confirgured on the exchange se ver	and	and confirgured on the exchange se ver	and confirgured on the exchange se ver	n Internal	MIG

KPA 1. Institution	anal Transformation																_			
trategic Objecti	n To		utional Transformati	ion								Targets					ln	eliverv: ernal/ ternal		unding Source
Key Focus Area (K. A)	Description of Capital Projects, Programmes and Activities	Irojects (CP), Programme s (P) & Advities (A)	Ker Perfomance Indicators (KPI's)	W	ards C	epartment	13	/ 14	14	/ 15	15	′ 16	16	17	1	7/18				
KFA 25: Systems and Technology Development	Organising of IT related training of IT personnel	A	IT bersonnel at ending specific training in line with the ATR			crporate e vices	at sp tra	personner ending ecific ining in line th the ATR	at sp tra	ecific ining in line	at sp tra	ecific ining in line	at sp tr	personne tending exific aining in line ith the ATR	at sp tr	personner trending excific aining in line ich the ATR		ernal	M	ilG
	Procurement of a firewall and renewal	А	firewall and renewal of	Al		crporate evices	of	ocurement a firewall d renewal of	of		of	a firewall	a		of	ncurement faifirewall ndirenewal of	In	ernal	М	IIG

KPA 1. Institutio	onal Transformation											
itrategic Opjectiv	VI 10	ensure instit	utionai iranstormati	on				ıargets			Delivery: Internal/	Funding Source
Ke / Focus Area (K A)	Description of Capital Projects, Programmes and Activities	Canital Frojects (CP), Programme (P) & Ac vities (A)	Ker Perfomance In licators (KPI's)	Wirds	5 D€partment	13/14	14/15	15″16	16 '17	17"18	External	
KFA 26: Processes and Procedures	& processes	A	procedures		Se vices	Reviewed pc icies & procedures	Reviewed pc icies & procedures	Reviewed policies & procedures	Reviewed policies & procedures	Reviewed policies & procedures	Internal	MIG
KF (27. M inicipal Fa ilities	Building Maintanance Plan	A	approved by	Al wards	Ccrporate Se vices	Pl n approved by Council	None	None	None	None	Internal	MIIG
	Plan	A	% of building n aintanance per funded plan	wirds	Gryices	20%	20%	20%	20%	20%	Internal	O _I ex
KF A 28: Equipment and Fleet M nagement	Equip all workshops	СР	% Equipment Delivered	Al wards	Cc-porate Se vices	100%	100%	100%	100%	100%	Internal	Орех

4.5.5. KPA 5: Financial Sustainability.



e nartment: R	udget and Treasury Offic	Δ										
ategic Objectiv	10	ensure Tinancia	ai sustainadiiity				ıarş	gets			Delivery: Internal/E	
(e / Focus Area K A)	Description of Capital Projects, Programmes and Activities	Projects (CP), Programmes (P) & A tvities (A)	Ker Perfomance Indicators (KPI's)	Annual Baseline	SYr Target	13/14	14/15	15/16	16/17	17/18	- Technal	
			% spent of									
-	In rastructure Capital Budget Expenditure	А	approved in rastructure budget vs. actual expenditure	100%	100%	100%	100%	100%	100%	100%	Internal	Opex
	Expenditure	А	vs budgeted Capex	100%	100%	100%	100%	100%	100%	100%	Injernal	Opex
	Departmental Capital		% of departmental									
	Projects Capital	A	capital budget spent	100%	100%	100%	100%	100%	100%	100%	In ernal	Opex
	IDP/SDBIP's capital projects completed	А	approved capital projects completed	100%	100%	100%	100%	100%	100%	100%	Internal	Opex

	udget and Treasury Offic										D 1:	- I
ategic Objecti	١٠ ١٧	ensure mianc	iai sustailiavility				ıaış	geis			Delivery: In ernal/E	
er Focus Area (A)	Description of Capital Projects, Programmes and Activities	, ,	IKe Perfomance	Annual Baseline	5Yr Target	13/14	14/15	15/16	16/17	17/18	ternal	
A 30: penditure	IIII rastructure		% spent of in rastructure									
l Cost nagement	M intenance Budget Expenditure Improve revenue	A	maintanance budget v.s. actual	100%	100%	100%	100%	100%	100%	100%	Internal	Opex
venue nagement	co lection and ensure what is due to the council is collected	А	% of outstanding cr ditors paid	15%	75%	15%	15%	15%	15%	15%	In ernal	Opex
	Facilitate the payment of all outstanding cr ditors.	A	% of outstanding dept collected	15%	75%	15%	15%	15%	15%	15%	Internal	Opex
	Re renue enhancement	, <u> </u>	Current debtors as % of revenue	25%	125%	15%	20%	25%	38%	35%	incinal	O CA
	Re renue enhancement	<u> </u>	% ncrease in relenue	7%	7%	7%	7%	7%	7%	7%	in crnal	O ₁ CA

(P <u>A 5· Financia</u>	al Sustainahility																			_	
)(partment: F	Rudget and Treas	ury Office																			
acegic Objecti	N.	10 8		वा ऽपऽच्यागवर्णाास्य				I			ıaıge	:15	•						elivery: ernal/E ternal		unding burce
Ke / Focus Area K A)	Description of Projects, Prog and Activities		Capital Projects (CP), Programmes (P) & A tvities (A)	Key Perfomance In licators (KPI's)	Annual Baseline	į	Yr Target		13/14		14/15		15/16		16/17		17/18		terriar		
FA 31: evenue 1 nagement	Revenue enhar	ncement	А	Review Revenue Enhancement Strategy	Re riew Re renue En nancement Strategy	Re En	venue nancement	Re En	riew renue nancement	Re En	renue F nancement E	Re En	ri ew renue nancement ategy	Re En	eriew erenue nancement nategy	Re En	eriew erenue nancement nategy	In	ernal	OI	ex
	Revenue enhar	ncement	Α	Hand-out	Hand-out	На	nd-out	На	nd-out	На	nd-out H	Нa	nd-out	На	nd-out	На	nd-out	In	ernal	Oı	ex
				outstanding deptors for collection	outstanding deptors for collection	de		de	otors for		otors for	de	_	de	estanding entors for lection	de	estanding entors for lection				
	In legent Polic	у	А	Menthly subsidies to indigents	3.00)	15.00		3.00		3.00		3.00		3.00		3.00) In	ernal	OI	ex
				Conduct General																	
	Property valua	itions		Valuations on Properties (MPRA implementation)	1.00	o	5.00		1.00		1.00		1.00		1.00		1.00) In	ernal	OI	ex
	Rates (Tarrif &	rates)		Review tarrifs and	1.00		5.00		1.00		1.00		1.00	Ļ	1.00	L	1.00	lin	ernai	Oi	ех
				ra es			3.00		2.00		2.00		2.00		2.00		2.00	1			

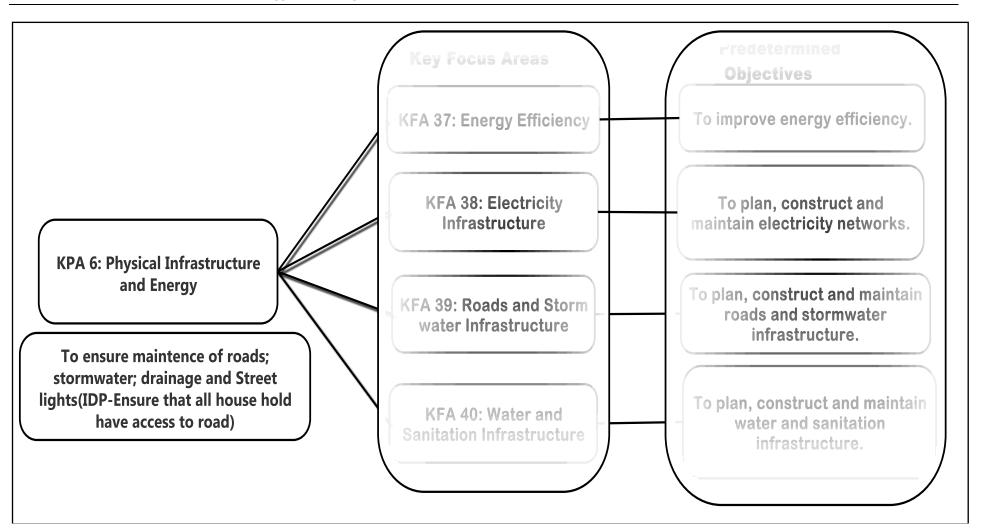
KP <u>A 5. Fi</u>	nancial Sustainahility												
D(partm	ant: Rudget and Treasu	ırv Offico											
tracegic O	pjectiv	ıo ensur	e Tinanciai	sustainability				ıarget	s			Delivery: Internal/E	
Ke / Focus (K A)	Description of o Projects, Progra and Activities	Capital Proje ammes Prog (rammes	Ke / Perfomance n licators (KPI's)	Annual Baseline	SYr Target	13/14	14/15	15/16	16/17	17/18	ternal	
KF <u>A 32: S</u> Chain	Pl ns	ment	Α (Develop departmental	5.00	25.00	5.00	5.00	5.00	5.00	5.00	Internal	O) ex
Minagem	Supplier databa	ase	[APP's Development and maintenance of a	1.00	5.00	1.00	1.00	1.00	1.00	1.00	Internal	Otlex
	Ensure that goo	ods	S	Supplier database. Duarterly reports	1.00	3.66	1.00	1100	1.00	1.00	1,00		
	procured are in with the Supply Management Po	Chain	1 A	o Municipal of nager for council consideration.	4.00	20.00	4.00	4.00	4.00	4.00	4.00	Internal	Opex
	Actruals regist	er		Develop accruals register monthly	12.00	00.00	12.00	12.00	12.00	12.00	12.00	incrnai	O _I cx
	Commitement R	Register]	Develop									
			r	o nmitement e ister monthly	12.00	60.00	12.00	12.00	12.00	12.00	12.00	Internal	Opex
\vdash	Verting of SCM Officials	+	0	/e ting of SCM Officials	1.00	5.00	1.00	1.00	1.00	1.00	1.00	In ernal	O _I ex

KPA 5. Einanc	ial Sustainahility											
D(partment:	Rudget and Treasury Offic	· ·										
trategic Objec	τιν 10	ensure tinanci	iai sustainadiiity				ıarget	S			Delivery: Internal/E	
Ke / Focus Are (K A)	Description of Capital Projects, Programmes and Activities	Projects (CP), Programmes (P) & A tvities (A)	Indicators (KPI's)	Annual Baseline	§Yr Target	13/14	14/15	15/16	16/17	17/18	ternal	
KF v 33. Asset M nagement		А	Renewed in urance contracts	contracts	ontracts	contracts	contracts	ontracts	contracts	enew aii ontracts	Internal	O _I ex
	M intenance of a Fix ed Assets Register	А	as sets register to AC standards	1.00	5.00	1.00	1.00	1.00	1.00	1.00	In ernal	Opex
	Physical Verification and Bar coding of	A	as iets. Proceeds from	1.00	5.00	1.00	1.00	1.00	1.00	1.00	in ernai	Орех
	Facilitate the disposal of fixed assets	А	di posal of fixed assets	As required	A required	As required	As required A	required A	required A	required	Internal	Opex
	Development and maintenance of a stock control register and procedures manual at the workshop.	А	procedures manual and maintained stock control register.	1.00	5.00	1.00	1.00	1.00	1.00	1.00	In ernal	Opex
	Undate of the Fixed Assets on eVinus	А	As let Register fully intergrated on	1.00	5.00	1.00	1.00	1.00	1.00	1.00	In ernal	Opex

artment. F	Rudget and Treasury Office											
egic Objecti	n 100	ensure imanua	ส รนรเสเทสมเทเץ				ıaıgeı	.5			Delivery: In ernal/E	
		Canital									ternal	
Focus Area A)	Description of Capital Projects, Programmes and Activities	Projects (CP), Programmes (P) & A tvities (A)	Key Perfomance In licators (KPI's)	Annual Baseline	9 Yr Target	13/14	14/15	15/16	16/17	17/18		
			Preparation and								7	
inancial orting	Section 71 Reports	А	submission of S71 reports	1.00	5.00	1.00	1.00	1.00	1.00	1.00	Internal	Ope
	Ar hual Financial Statements	А	Preparation and submission od AFS the AG Facilitate the	1.00	5.00	1.00	1.00	1.00	1.00	1.00	Internal	Ope
	Audit Action Plan	А	Implementation of the Action Plan developed for the 2011/12 audit report.	1.00	5.00	1.00	1.00	1.00	1.00	1.00	In ernal	Ope
			Capture opening								1	耳
	Capturing of opening ba ances	А	ba ances for the 2013/14 financial year	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	Internal	Ope
	Capturing of budget		Capture the									
	figures	Α	budget figures for 2013/14 on eVinus	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	Internal	Ope

KPA 5. Finance	cial Sustainahility										
Dt partment:	· Rudget and Treasury Offic	~									
tracegic Objec	cin 10	ensure imanu	สเ รนระสเทสมเทะง				ıargeı	15			Delivery: Funding Internal/E Spurce
Ker Focus Are	ea Projects, Programmes and Activities	Capital Projects (CP), Programmes (P) & A tvities (A)	Ke/ Perfomance In licators (KPI's)	Annual Baseline	Yr Target	13/14	14/15	15/16	16/17	17/18	: ternal
KFA 35: Budgeting	Tabling to council	А	Budget and IDP process plan in line with MFMA re uirements.	1.00	5.00	1.00	1.00	1.00	1.00	1.0	O In ernal Opex
	Council approved Ad ustments Budget Council approval of	А	Ac ustments Budget. Ensure the Review	1.00	5.00	1.00	1.00	1.00	1.00	1.0	O Internal Opex
	pc icies	А	of Budget Related PC icies in preparation for the next years budget.	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	In ernal O _I ex
	Tabling to council by 31 March 2013	А	Compilation of the Draft Budget for 2C L3/16 MTEF period.	1.00	5.00	1.00	1.00	1.00	1.00	1.0	O In ernal Opex
	Approval by council by 31 May 2013	А	Submission of firal budget for 2013/16 MTEF period for approval by council.	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	Once-off	In ernal Opex
KF A 36: Funding KF A 37: Fleet Minagement		À	M intain an acceptable ratio M intain and re-lace fleet	Aatio 2.1	atio 2.1	Natio 2.1	Autio 2.1	acio 2.1	Autio 2.1	tatio 2.1	in ernai Opex

4.5.6. KPA 6: Infrastructure and Energy Efficiency.

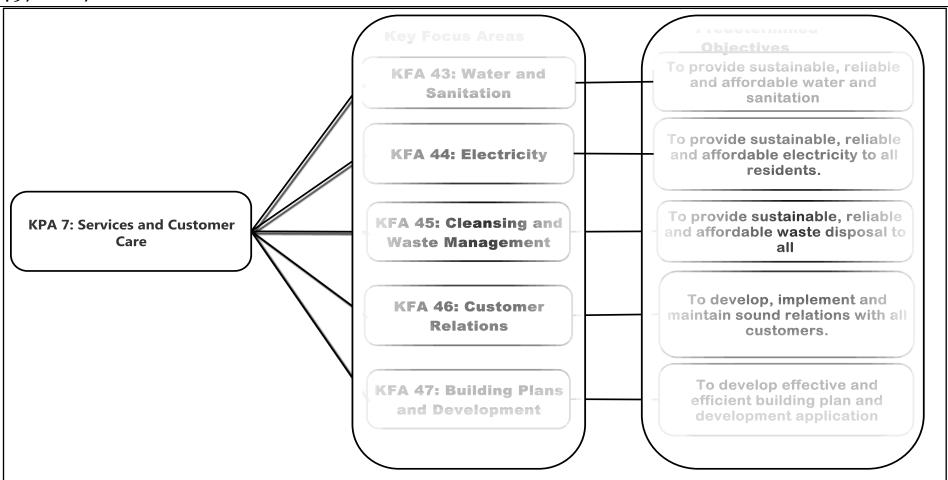


1			communities ha	ive ap	propriate				Targei	.o			Delivery: Internal	
	Description of Capital Projects,	. , , ,	Key Perfomance In licators (KPI's)	V ards	Aı nual Baseline	5¥r Target	13,14	14.15		15,16	16 17	17,18	F ternal	
IA 37: Energy liciency	Wind Energy Project	CD	Completion of the wind farm and connection to the main grid	All	None	None	None	None		None	None	None	External	Eskom
IA 38: lectricity frastructure	Upgrade Electricity In rastructure	СР	Replace poles at 111 V yard,replace & naintain transformers, procure electricity moters	All wards	m ters, re lace 2 transformers,	m ters, re lace 2 transformers, m intain 4 transformers, re lace 14	m intain 4 transformers, re lace 14 poles at	, n air	formers		maintain 4 transformers			In kwan LNI/Eqi ble Sha

pmmunity lighting Description y Focus Area FA) Programm Activities	rojects, nes and Progra (P)	ects P), Ke	y Perfomance licators (KPI's)	Wards	Ar nual Baseline	5¥r Target	13,14	14, 15	15,16	16 17	17,18	Internal/ E ternal	
A 39: Roads d Nomonde ormwater frastructure Read	2 & C	P lag	emplete 3KM, ith road bed, top- ying, base- ourse, chip bead & slurry	3, 4	Complete 3k M, with road bed, top- laring, base- coarse, chip sp ead & slurr	laying, base course, chip	Complete 3KM, p- with road bed, top laying, base- course, chip sp ead & slurry	rold	rond	Preventative rold m intenance	rold	Internal	M G
ro d lines marks		P ro	nting of 6 KM d lines or arks	All wards	Ranting of 6 KM road lines or marks		road lines or marks	rold	rold			Internal	Equitab share

reponcible	Dopartment:	Infractruc	turo												_		
		ire that all	communities ha	ive adı	propriate					Target	,				Deliver	_	undi
mmunity l	ighting								1						Interna	_	Sour
	Description of	Capital Projects				╅						Т		T	Ertern	al	
y Focus Area	Capital Projects, Programmes and Activities	(CP),	Key Perfomance In licators (KPI's)	Vfards	Arnual Baseline	5Yr Ta	arget 13	14	14,1	15 1	5,16	16 1	7 1	7,18			
A 40: Water d Sanitation Trastructure		СР	Completed WWTW	2	Waste Water Treatment Works in Starkstroom	Treatr Work	e Water W	grade Waste ater Treatment orks in rkstroom			Preventative n intenance				Externa	C	HDN
	Construction of					#			H			4					F
	Water Treatment Works at Starkstroom			3		of WV	WTW W	mpletion of WTW			Preventative n intenance					C	HDI
	Molteno Oridation Ponds	СР	operation of the bic-filters				bi	nd lining & eration of the filters			Preventative n intenance				Externa	С	HDN
							ruction					+			H		H
	Construction of M.sakhe Sports Field	СР	Construction of ab ution facilities, change rooms, fer cing, upgrade of grand stand, track & field & lar dscaping	2	of ablution facilities, change rooms, feccing, upgrade of	fencir upgrad grund track &	ties, Coge abs, chang, fe de of of Istand, tra	nstruction of ution facilities, ange rooms, icing, upgrade grand stand, ck & field & idscaping			Preventative n intenance				I in Fernai	M	1 G

4.5.7. KPA 7: Services and Customer Care.



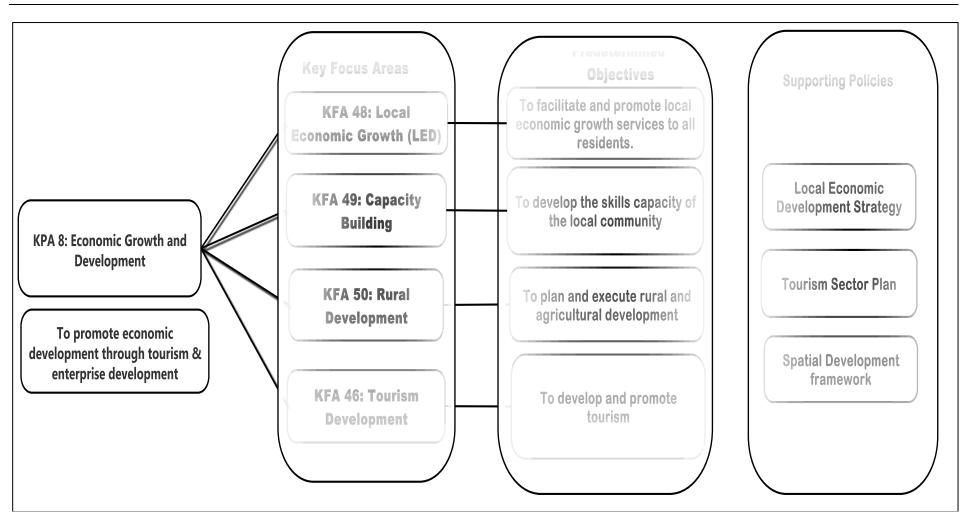
												Deliver
Strategic Objectiv	e 10 provide susta	inadie and aff	ordadie services an	a errective	customer car	e			ıar	gets		Internal,
		Capital					+					ternal
ay Focus Area (KFA	Description of Capital A) Projects, Programmes and Activities	Projects (CP), Programmes (P) & Activities (A)	Key Perfomance Indicators (KPI's)	Wards	Department	Annual g Baseline T	şΥ· Farget	13/14	14/15	15/16	16/17	17/18
'A 13: Water &	Molteno Water Blue Dro		Blue Drop Status						- 01		- 01	In ernal/
nitation	Certification	r	(100%)	A I Walus	III rastructure	10070	NOTIC	0070	0070	0070	8070	xt rnal
	Starkstroom Water Blue		Rl ie Drop Status	All Waldis			Mune	A(1°/0)	20%	20%	20%	In ernal/
	Drop Certification	1	(7%)	Tur wards	III rastructure	100%	Notic	6 0%0	8 0%0	6 0%0	0 0%0	xt rnal
	Green Drop Certification		Green Drop Status		III rastructure		No the	0020	0070	0070	0070	In ernal/
	Programme		(No score)	711 Wards	miastractare	1	WIIC	0070	0070	0070	0070	xt rnal
			Installation of									
	W ter Meters	CP	water meter to m asure revenue water	Al wards	In rastructure	1200,00	1 200,00	1 200.00	-	-	-	In ernal, - xt rnal
	Reduction of water and					0.1						1 1

rategic Objective	10 provide sustaii		oraadie services an	а епест	ive c	ustomer cai	re				1	argets			Interna terna
Focus Area (KFA)	Description of Capital Projects, Programmes and Activities	Projects (CP), Programmes (P) & Atvities (A)	Key Perfomance In licators (KPI's)	Ward	ds D	epartment	Ar nual Baseline	5Y' Targe	t	13/14	14/15	15/16	16/17	17/18	
Waste Lagement	Re use removal and collection	P	Refuse removal & co lection from 6622 households weekly		rds C	o mmServ	31 ¹ 856 co	lco lec	T1() 1-			317 856 co lections	31' 856 co lections	31 856 co lections	In erna
	Wiste Management Awareness Campaigns	Р	4 lampaigns quarterly	A I wa	rds C	c mmServ	Campaig ns quarterly	ns	a	mpaigns arterly	4 Campaigns quarterly	4 Campaigi quarterly	ns 4 Campaigns quarterly	4 Campaigns quarterly	In erna
	Street cleaning	Р	Sv eeping, grass cutting, cleaning of pavements, se vice trees & parks in both to vns and to vnships daily	.,2,3,,	4 C	c mmServ	220 days of street cleaning	ofstr	eet st	eet	street	22 days of street cleaning	222 days of street cleaning	22; days of street cleaning	In erna
	Waste Recycling	Р	In plementation of the recycling in tiative	2	C	ommServ			_		2 recycling in tiatives	2 recycling in tiatives	_	2 recycling in tiatives	In erna

Strategic Objective	10 provide sustain			iadie services an	a e	irective	cusi	tomer car	e		ļ				1	arg	ets				Delive Internation
(cy Focus Area (KFA)	Description of Capital Projects, Programmes and Activities	Projects (CP), Programm (P) & Activities	s Kenes In	cy Perfomance licators (KPI's)		Wards	Dep	partment	Ai n Base	nual eline	5Y: Targ	et	13/14		14/15		15/16	16/17		17/18	1 I
A 46: Customer re	Complaints awareness programme	Р	av	ase customer areness customer	A	l wards	Corp			comer renes		renes	Ra se customer av areness	Cl			tomer	Ra se customer av areness	cu	se stomer areness	In erna
	Complaints system	Р	co	emplaints colved isfactorily	A	l wards	Corj		com nts	nplai olved	co nj nt ; re ol		% complaint re olved		mplaint resolved		nplaints olved	oc mplaints re olved		mplaints olved	In erna
	Se vices Charter & St ndards	Р	CI M	proved Services arter & Inimum andards	A	l wards	Corj	pServ	Non	ne	Char & Mani m	rter imu	Approved Services Charter & Minimum Standards	C Si	larter &	ď	arter &	Review Charter & Stundards	đ	view arter & ındards	In erna

egic Objecti	TO provide sustain	สมา์ สมา์ สมา์	oruavie services anu	effective c	ustomer car	re			1.	argets			Delivery: Internal/E	
y Focus Area Pi	scription of Capital ojects, Programmes and tivities	Projects (CP), Programmes (P) & Autvities (A)	Key Perfomance In licators (KPI's)	Wards [) partment	Arnual Baseline	5Y : Target	13/14	14/15	15/16	16/17	17/18	ternal	
Building egulations and Aunicipal Planning	and Use Management Plan	A	D velop Land Use M nagement Plan	A I wards	IPASS	None	None	Pevelop Lund Use Munageme it Plan	Review LUMP	Review LUMP	Review LUMP	Review LUMP		Ojlex
	rnaround times: Land e Applications	A	% of land use applications submitted for decision in ac ordance with m nimum service standards	A I wards	IPASS	de ermin ed in		ın	le ne	Nene	None	None	In ernal	Ojex
	rnaround times: Land e Applications	A	Number of reports to be submitted or land use applications	A I wards	IPASS	edin	de ermin ed in 20 3/2015	ın	Vene	Nene	None	None	In ernal	Ojex
Ві	rnaround times: ilding plan plications	A	plans submitted	Al wards	IPASS	de ermin ed in		in	None	None	None	None	In ernal	Ojex
Вт	rnaround times: ilding plan plications	A	to be submitted and turnaround times	Al wards	IPASS	edin	Te be de ermin ed in 20 3/2015	in	lone	None	None	None	In ernal	Opex

4.5.8. KPA 8: Local Economic Development.



eum conec	To promote econo enterprise develop		lopment throug	h fou	rism &				rgets			Delivery Ir ternal/Ex	
y Focus Area FA)	Description of Capital Projects, Programmes and Activities	Capital Projects (CP), Programm s (P) & Activities (A)	Key Perfomance In dicators (KPI's)	Wards	At nual Baselina	5Yr Target	13/14	14/15	15/16	16/17	17/18	ternal	
TA 48: Local conomic evelopment	Tourism Development at Inkwanca area	P	Identify tourism product owners. Marketing & branding of tourism products. Facilitate training & capacity building towards grading.	. all	8	40	8	8	8	8	8	IL M/DSRAC/ ECTB/CHDM	
	Tourism Sector Plan	A	Review Tourism Sector Plan to Council approval Review LED	All	None	None	Plan	Plan	Plan	R view Sector Plan	Sector Plan	rnal	IL II/CH
	LI D Strategy	A	Strategy to Council approval Number of	All	None	None	Strategy	Strategy	Strategy	Strategy	Strategy	rnal	IL II/CH
	Agricultural Development at In kwanca area	Р	ag ricultural programmes & projects identified	.11	9	40	8	8	8	8	8	Internal	Ecuitabl Share

Focus Area Description of Capital Projects, Programmes and Activities A) Description of Capital Projects, Programmes and Activities A) Projects (CP), Key Perfomance Indicators (KPI's) All None None of a business plan All None None of a business plan Projects Projec	ore a maree	o promote econo iterprise develo	pment	looment throug	h tou	ıris	m &						гg	ets						Delivery ternal/Ex	Fur So
Establishment of Wool Processing Plant P Discontinguishment of Wool Processing Plant None Wool Processing Plant Wool Processing Plant Wool Plant None Wool Processing Plant Wool Processing Plant Wool Plant None Wool Processing Plant Wool Plant None Wool Processing Plant None Wool Processing Plant Wool Plant None Wool Processing Plant	Focus Area	ojects, Programmes	(CP), Programm (s (P) & Actvities	Key Perfomance Indicators (KPI's)	Ward	s Ba	nual seline	5Yr Tar	get	13/14		14/15		15/16		16/17		17/18		ternal	
Promote SMME's in the Inkwanca area Promote SMME's in the Inkwanca area Promote SMME's Promote SMME's in the Inkwanca area Promote SMME's Promote SMME's in the Inkwanca area Promote SMME's Internal All Internal Oriex In the Inkwanca Internal/Atter Internal Promote SMME's Internal Internal/Atter Internal Promote SMME's Internal I	A 48: Local nomic velopment	Wool Processing	P	business case, feasibility study &	All		lone	None	2	of a business case, feasibility study &	Fı				(* .	C		In	_	
Promote SMME's in the Inkwanca area None Promote SMME's in the Inkwanca area Promote SMME's interval area area area area area area area ar			Р	database of all	A 11	N	ne	None		database of all	1		1		n		m				
Facilitate Facilitate Facilitate Facilitate Facilitate			P	enabling environment for development & support of	.11	N	ne	None	2	enabling environment fo development & support of SMME's	en fo de su SN	abling vironment velopment & pport of IME's	en de su SN	abling wironment for welopment & oport of IME's	en fo de & SN	abling vironment velopment support of IME's	en fo de & SI	nabling nvironment evelopment support of MME's	In	ernal) _I ex

Kl A 8: Local Ed	conomic Development																			
Idredic Onlecti	To promote economic	developmen	t through tourism &	enterr	orise						141	ge	15						elivery : ernal	Funding Source
Key Focus Area (KFA)	Description of Capital Projects, Programmes and Activities	rojects (CP), Programm s (P) & Activities (in leators (RF13)	Wirds	Aı S Ba	nual seline ⁵	Yr Target		13/14		14/15		15/16		16/17		17/18	71	terna l	
K) A 48 Local Economic Development	Promote SMME's in the In wanca area	P	Fa ilitate establishment of a local business for um	All	No	ne	None		ilitate ablishment of cal business um		ivities of the		he forum	ac	yort ivities of the um	th	c ivities of forum	In /X		M/CHDM/CHD
	Es ablish SMME In ubation Centre	P	Es ablish SMME In ubation Centre	All	No	ne	None		sibility Study Business Plan		sibility Study				ndraising & ablishment	M &				M/CHDM/DED T/ECDC
	Community Seneficiation on the proposed coal mine	P	Peal structuring such that community members have di ect shareholding via an SPV	All		None	None	n sh	such that community embers have direct treholding via an SPV	Id b	entify tangible benefits, eneficiaries & egister entity	b	entify tangible benefits, eneficiaries & egister entity	1	Support enefciaries		Support Penefciaries	In /E	torna	LM/CHDM/DED ECDC/Elitheni/D
	Community Beneficiation on the proposed wind farm	P	Deal structuring such that community members have direct shareholding via an SPV	All		None	None		such that community embers have direct reholding via an SPV		entify tangible benefits, eneficiaries & egister entity	b	entify tangible benefits, eneficiaries & egister entity	1	Support enefciaries		Support prnefciaries		ernal II Eterna I	LM/CHDM/DED ECDC/Wind Farm/DoE

grežir onjeri	To promote economic de relopment	development	through tourism & e	enterpri	se			1 ar 5	geis			Delivery : Internal	Funding Source
y Focus Area FA)	Description of Capital Projects, Programmes and Activities	Projects (CP), Programme s (P) & Activities (A	Indicators (KPI's)		Arnual Ba eline	5 \ r Target	13/14	14/15	15/16	16/17	17/18	terna 1	
A 0 I 1	Carrier Carrella and		N. J. C. P.									I1	
onomic velopment	opportunities on the proposed coal mine	P	jols created for In wanca residents	All	None	None	profiling & leneficiation	profiling & eneficiation	profiling & peneficiation	profiling & leneficiation be	rofiling & neficiation	/Efferna	IL M/CHDM/DEI E [DC/Elitheni/I
	Continue of small summer		N. salam of diment) an automita	Dan cartaurit	Dan out we't			I1	II A/CHDM/DEI
	opportunities on the proposed wind farm	P	jobs created for In wanca residents	All	None	None	profiling & leneficiation	profiling & eneficiation	profiling & peneficiation	profiling & be	rofiling & neficiation	/Externa	ECDC/Wind Farm/DoE
A 49:	Caracita Buildina		Number of									In ernal ,	LI MONTO CONTRACTOR
pacity ilding	Programmes	P	individuals capacitated	All	35.00	175.00	25.00	30.00	35.00	40.00	45.00	/E tterna 1	le artments
	Programme	P	Number of reports on number of jobs created	All	4.00	20.00	4.00	4.00	4.00	4.00	4.00	In ernal , /E tterna d	L'A/Other secte le artments

diegie Ovjecti	To promote economic de 'elopment										Delivery : In ernal	Funding Source		
/ Focus Area	Description of Capital Pr jects, Programmes an l Activities	Projects (CP), Programme s (P) & Ac vities (A	Ker Perfomance Indicators (KPI's)	Wird	Ar nu S Barel	al 5 ¹	r Target	13/14	14/15	15/16	16/17	17/18	η∟ terna I	
			Formulated					n 1 1	Fo mulated					
_	Small Town Re ritalization	P	Multeno CBD Regitalization Strategy & Urban Renewal Framework	All	None		None	M Iteno CBD Revitalization Strategy & U1 ban Renewal	'Fnal"Molteno CFD Revitalization Strategy &	Fo mulated "D aft"Molteno CBD Re italization Strategy & Urban Renewal Framework	Planning & Design ensiderations	Hanning & Design consideration s	/Filterna	LM/Other sector e)artments
			To malacea						Fo mulated					
	Sn all Town Re ritalization	P	Sterkstroom CBD Revitalization Strategy & Urban Renewal Framework	All	None		None	CED 1 Revitalization 1 Strategy & 5 Urban Renewal 1		" Draft "Sterkstroom CED Revitalization	Planning & Design Insiderations	Hanning & Design consideration s	/ Hatouna	LA/Other sector e artments

6. CHAPTER 4: Financial Plan.

6.1. Introduction

The purpose of this chapter is to outline a comprehensive multi-year financial plan that will ensure long-term financial sustainability for Inkwanca. The financial plan is essential to ensure that the municipality continues to implement its mandate effectively without impairing its capital base and to move towards self-sufficiency in meeting the growing demands of service delivery.

The multi-year financial plan is prepared for a planning period of five years, paying particular attention to infrastructure investment which is an important developmental component of the IDP. Through this plan Inkwanca will focus on greater financial health and sustainability making collaboration of capital investment projects with other levels of government and private sector investors much easier.

It is of utmost importance that Inkwanca stimulates the macro-economic environment to attract the private sector to investment in Inkwanca. Through this approach Inkwanca will enhance its ability to have access to much needed financial resources to invest in new as well as to maintain its current infrastructure assets.

This plan will also focus on the improvement of Inkwanca's revenue sources in relation to its costs to ensure that the municipality stays a financial viable and sustainable going concern. Inkwanca must utilize available financial resources in an effective, efficient and economical way to ensure that outputs have the desired outcomes as set out in Chapter 3 of the IDP. The financial strategies detailed in this plan must contribute to the achievement of these objectives.

It is important to note that this multi-year financial plan will cover key focus areas over the next five years and even longer. However, due to the fact that budgets in terms of National Treasury's Municipal Budget and Reporting Regulations only covers a planning period of the next financial year and the two outer financial years thereafter; budget information supplied in this chapter might only cover the next three financial years. It will also cover the current financial year's information as well as the previous three financial years' audited information.

A discussion will now follow on key focus areas consisting of a financial framework, financial strategies, financial policies, budget assumptions, operating revenue, operating expenditure, capital expenditure funding and a concluding statement.

6.2. Financial Framework.

It must be noted that not all municipalities are the same and this should be kept in mind when assessing the financial health of and the setting of benchmarks for a municipality. A municipality can be categorised into a developed or a developing municipality. Inkwanca can be categorised as an underdeveloped and low growth municipality with very few or no developments taking place.

As a low growth municipality, Inkwanca requires a lot of government attention across all levels and it requires both financial and non-financial assistance to put it at par with

other municipalities in its category. This financial plan and related strategies will need to address a number of key areas in order to achieve this goal.

The areas which have been identified are detailed below.

6.2.1. Revenue Adequacy and Certainty.

It is essential that Inkwanca has access to adequate sources of revenue from its own operations and intergovernmental transfers to enable it to carry out its functions. It is furthermore necessary that there is a reasonable degree of certainty with regard to the source, amount and timing of revenue. The latest DORA has laid out the level of funding from National Government that will be received for the 2012/2013 to 2014/2015 financial years.

It is important to track the respective sources of revenue received by the municipality as they can be quite different and can vary substantially depending upon the phase that the municipality is in. Knowledge of the sources of funds will illustrate the municipality's position more accurately, its ability to secure loans relative to its income and its borrowing capacity.

6.2.2. Cash/Liquidity Position: Current Ratio

Cash and cash management is vital for the short- and long-term survival and good management of any organization. This is also the case with Inkwanca. The current ratio has been calculated in the following table;

Inkwanca LM: Current Ratio_FY 2010/2011 - I	FY2011/2012	
Current assets		
	FY2011	FY2012
Cash and cash equivalents	1 077 382.00	63 323.00
Trade and other receivables from exchange transactions	3 060 464.00	5 042 315.00
Other receivables from non-exchange) - 	<i>y</i> - 1 <i>y</i> - <i>y</i>
transactions	565 219.00	112 597.00
Inventories	43 702.00	731 673.00
VAT receivable	1 432 232.00	3 208 302.00
Total Current Assets	6 178 999.00	9 158 210.00
Current liabilities	FY2011	FY2012
Trade and other payables from exchange transactions	16462902.00	14229472.00
Consumer deposits	209398.00	169512.00
Current provisions	2987067.00	1891118.00
Current portion of unspent conditional grants and receipts	2995801.00	3660020.00
Current portion of borrowings	2069011.00	2069011.00
Current portion of finance lease liability	70569.00	73114.00
	24 794 748.00	22 092 247.00
Current Ratio	0.25	0.41

The appropriate benchmarks which can assist in assessing the financial health of the municipality are:

The **current ratio**, which expresses the current assets as a proportion to current liabilities. A current ratio in excess of two to one (2:1) is considered to be healthy. Inkwanca as at 30 June 2011 stood at a **ratio of 0.25:1**; as at 30 June 2012 at a ratio of **0.41:1**. These results are seen as highly undesirable in the medium to short term and must be turned around. The operating budget needs to produce yearly operating surpluses to improve our cash back reserves position and all collectable revenue needs to be collected.

6.2.3. Cash/Liquidity Position: Debtor's Turnover.

Debtor's turnover ratio indicates the efficiency and effectiveness of collected debts owed to the municipality for municipal services and has been calculated as follows;

Inkwanca LM: Debtors Turnover Ratio_FY2011/2012	
Total debtors	63 323.00
Total sales	11 625 516.00
Debtor's Turnover Ratio	183.5907
Formula	Total Sales/Debtors

Debtor's turnover ratio, which have a great impact on the liquidity of the Municipality. The municipality as at 30 June 2012 took on average **184 days** to recover its outstanding debts. Inkwanca will attempt to reduce the debtor's turnover ratio (without provisions for bad debt) to less than 90 days, 80 days and 70 days in the short-term (2012/13 financial year). The acceptable norm is 45 days.

6.2.4. Municipal Sustainability.

Inkwanca needs to ensure that its budget is balanced and cash-funded (realistically anticipated revenue to be received / collected that covers expenditure). As there are limits on revenue, it is necessary to ensure that services are provided at levels that are affordable; and, that the full costs of service delivery are recovered. However, to ensure that households which are too poor to pay for even a portion of their basic services at least have access to these basic services; there is a need for the subsidization of these households through an indigent support subsidy.

6.2.5. Effective and Efficient Use of Resources.

In an environment of limited resources, it is essential that the municipality make maximum use of the resources at its disposal by using them in an effective and efficient manner. Efficiency in operations and investment will increase poor people's access to basic services. It is therefore imperative for the operating budget to be compiled to eliminate any fat usually built in a budget with an incremental approach. This should be seriously looked at.

6.2.6. Accountability, Transparency and Good Governance.

The municipality is accountable to the people who provide the resources, for what they do with these resources. The budgeting process and other financial decisions should be open to public scrutiny and participation. In addition, the accounting and financial reporting procedures must minimize opportunities for corruption. It is also essential that accurate financial information is produced within acceptable time-frames.

6.2.7. Equity and Redistribution.

The municipality must treat people fairly and justly when it comes to the provision of services. In the same way the municipality should be treated equitably by national and provincial government when it comes to inter-governmental transfers. The "equitable share" from national government will be used primarily for targeted subsidies to poorer households. In addition, the municipality will continue to cross-subsidize between high-and low-income consumers within a specific service or between services. Unfunded mandates remain a financial burden to Inkwanca customer base due to national and provincial transfers not following the functions that Inkwanca perform on behalf of government.

6.2.8. Development and Investment.

In order to deal effectively with backlogs in services, there is a need for the municipality to maximise its investment in municipal infrastructure. Due to our financial constraints the underlying policies should encourage the maximum degree of private sector investment.

6.2.9. Borrowing.

The strong capital market in South Africa (commercial banks and other lending institutions like the DBSA etc.) provides an additional instrument to access financial resources. However, the municipality may not borrow to balance its operating budget and to finance any operating overspending. Safeguards need to be put in place to ensure that the municipality borrows in a responsible way. In order to have access to this market, the municipality will need to have accurate and appropriate financial accounting and reporting systems. We will have to ensure that we generate enough cash to honour repayment commitments.

The manner in which the municipality manages debt or takes on new debt to finance investment activities will have a significant impact on the solvency and long-term viability of the municipality.

6.3. Financial Strategies.

6.3.1. General Financial Philosophy.

The financial philosophy of Inkwanca is ensure sound financial management through effective revenue & expenditure management and credit control.

It is the goal of the municipality to achieve a strong financial position with the ability to withstand local and regional economic impacts; to adjust efficiently to the community's changing service requirements; to effectively maintain, improve and expand the Page 131 of 144

municipality's infrastructure; to manage the municipality's budget and cash flow to the maximum benefit of the community; to prudently plan, coordinate and implement responsible and sustainable community development and growth; and to provide a high level of fire and other protective services to assure public health and safety.

Based on the financial framework, financial strategies and the general financial philosophy statement, the municipality have to develop financial policies that support the above. Inkwanca's financial policies shall also address the following fiscal goals:

To keep the municipality in a fiscally sound position in both the long and short term;
To maintain sufficient financial liquidity through regular reviews and adjustments to meet normal operating and contingent obligations;
To apply credit control policies which maximise collection while providing relief to the indigent;
To implement credit control policies that recognise the basic policy of customer care and convenience;
To maintain and protect existing infrastructure and capital assets;
To direct the municipality's financial resources toward meeting the goals of the municipality's Integrated Development Plan.

6.3.2. Budget Related Policy.

The annual budget is the central financial planning document, directed by the IDP that embodies all revenue and expenditure decisions. It establishes the level of services to be provided by each department. The budget will be subject to monthly control and be reported to Council with recommendations of actions to be taken to achieve the budget goals. The budget will be subject to a mid-term review, which will result in a Revised Budget. These principles are embedded in the *Budget Illustrative Policy*.

The *Budget Illustrative Policy* allows the Municipal Manager and his administration to transfer funds from one vote to another vote within policy directives to improve effective and efficient service delivery.

Adequate maintenance and replacement of the municipality's assets (property, plant and equipment) will be provided for in the annual budget. It will be informed by Council's *Fixed Asset Management Policy*.

The budget shall balance recurring operating expenses to recurring operating revenues. The budget will have revenue plans based on realistically expected revenue to be collected and expenditure figures. Plans will be included to achieve maximum revenue collection percentages.

6.3.3. Capital Infrastructure Investment Policies.

The municipality will establish and implement a comprehensive five-year capital investment plan (CIP). This plan will be updated annually and could be extended to even twenty years to ensure that bulk infrastructure services and internal infrastructure

services together with the foreseen funding sources are planned in an integrated and coordinated manner.

An annual capital investment budget will be developed and adopted by the Inkwanca as part of the annual budget. The municipality make all capital improvements in accordance with the IDP.

Un-expensed capital project budgets shall not be carried forward to future fiscal years unless the project expenditure is committed or funded from grant funding and approved external loans. Routine capital needs will be financed from current revenues and conditional grant allocations as opposed to the issuance of long-term debt. The municipality will maintain all assets at a level adequate to protect the municipality's capital investment and to minimize future maintenance and replacement costs.

6.3.4. Revenue Policies.

The municipality will estimate annual revenues through a conservative, objective and analytical process based on realistically expected revenue to be collected. The municipality will consider market rates and charges levied by other public and private organizations for similar services in establishing rates, fees and charges. Inkwanca will set fees and user charges at a level that fully supports the total direct and indirect costs of operations. Tariffs will be set to reflect the developmental and social policies of Council. These principles will be embedded in a *Rates Policy* that needs to be updated.

Inkwanca will maintain a valuation system based on market values of all properties within its boundaries as well as periodically review the cost of activities supported by user fees to determine the impact of inflation and other cost increases. Fees will be adjusted where appropriate to reflect these increases.

The municipality will continue to identify and pursue grants and appropriations from province, central government and other agencies that are consistent with the municipality's goals and strategic plan and to eradicate unfunded mandates.

6.3.5. Credit Control Policies and Procedures.

Inkwanca will follow an aggressive policy of collecting revenues from those who can afford to pay for their services. For this purpose a *Credit Control Policy* do exist. Currently households owe in excess of 80% of all outstanding debt and it is highly unlikely that 184 days outstanding debt will be recovered from them. Therefore, a *Writing-Off of Irrecoverable Debt Policy* exists.

6.3.6. Supply Chain Policy and Procedures.

The *Supply Chain Management Policy* will ensure that goods and services are procured compliant with legislative requirements in a fair, equitable, transparent, competitive and cost effective way. It includes the disposal of goods or assets not needed anymore for basic service delivery and it must be read in conjunction with Council's *Fixed Asset Management Policy*.

Cost containment and contract management will be a focus area in 2012/13 and Council needs to ensure that contracts awarded to service providers to render services will be managed and monitored appropriately.

6.3.7. Investment Policies

In terms of Section 13(2) of the Municipal Finance Management Act each municipality must establish an appropriate and effective cash management and investment policy. Investments of the municipality shall be undertaken in a manner that seeks to ensure the preservation of capital in the overall portfolio. The portfolio shall remain sufficiently liquid to enable the municipality to meet daily cash flow demands and conform to all state and local requirements governing the investment of public funds. The preservation of principal is the foremost objective of the investment program. Inkwanca will continue the current cash management and investment practices, which are designed to emphasise safety of capital first, sufficient liquidity to meet obligations second, and the highest possible yield third. These principles are embedded in the *Investment Policy* of Council.

6.3.8. Asset Management Policies

The objective of the asset management policy is to prescribe the accounting and administrative policies and procedures relating to Property, Plant & Equipment (PPE), which are immoveable and moveable assets of Inkwanca, and, computer software which are intangible assets of Inkwanca Local Municipality. The principles and policy statements are embedded in the *Fixed Asset Management Policy* of Council.

6.3.9. Accounting Policies

The principals on which Inkwanca operate with regard to the presentation, treatment and disclosure of financial information forms part of the *Accounting Policy* adopted in the compiled yearly annual financial.

6.4. Operating Revenue.

In order to serve the community and to render the services needed, revenue generation is fundamental to financial sustainability. The reality is that we are faced with developmental backlogs and poverty challenging our revenue generation capacity. The needs (being capital or operational of nature) always exceed the available financial resources. This becomes more obvious when compiling the annual budget and marrying it with the community's needs as recorded in the IDP.

This is a worldwide problem and therefore available financial resources should be utilized where it delivers the biggest impact on outcomes that will improve the quality of life of our local communities.

The operating revenue will now be discussed and analyzed.

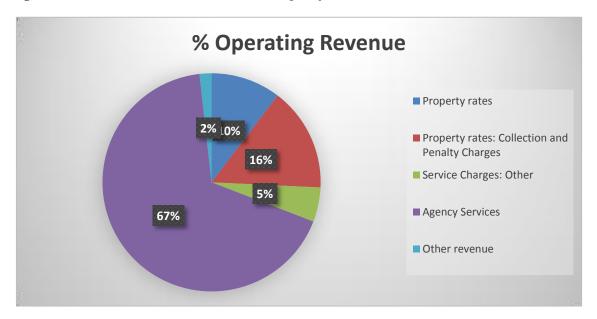
6.4.1. Operating Revenue by Source

The operating revenue by sources is summarized in the following table;

perating Revenue By Source						2012/14 Modiu	m Term Revenue &	. Evnanditura	Financial
Description		2011/2012	T	Current Year		2015/14 Wedit	Framework		Fr mework
escription		2011/2012		Current rear			Framework		rilliework
			1		Fu l Year	Budget Year	T		Forecast Year 3
housand	Δι	dited Outcome	Original Budget	Acjusted Budget		_	Year + 1 2014/15		
e renue by Source	7 10	artea o ateome	o Iginai baaget	ne astea baaget	i o ccust	2013/2011	1011 / 12011/15	1611 1 2 2019/10	. 2010/17
roperty rates		2 819 427.00	3 180 000.00	2 547 982.00	2 547 982.00	4 775 866.00	5 062 418.00	5 366 163.00	5 629 104.99
r perty rates: Collection and Penalty Char	ges								
e vice Charges: Electricity Revenue		5 102 276.00	5 746 256.00	5 746 256.00	5 746 256.00	5 779 576.00	6 126 351.00	6 493 932.00	6 812 134.67
e vice Charges: Water Revenue		2 762 696.00	636 000.00	450 000.00	450 000.00	450 000.00	477 000.00	505 620.00	530 395.38
e vice Charges: Sanitation Revenue		5 361 186.00	636 000.00	600 000.00	600 000.00	600 000.00	636 000.00	674 160.00	707 193.84
vice Charges: Refuse Revenue		3 548 775.00	239 000.00	239 000.00	239 000.00	265 000.00	280 900.00	297 754.00	312 343.95
e vice Charges: Other									
ental of Facilities & Equipment		105 524.00	80 110	101 225	101 225	200 000	212 000	224 720	235 731
n erest earned: External Investments		51.00							
n erest earned: Oustanding Debts		3 006 797.00				1 895 000.00	2 008 700.00	2 129 222.00	235 731.28
es		55 637.00	218 000.00	75 000.00	75 000.00	58 697	62 219	65 952	69 184
ences and permits		-	179 533.00	180 000.00	180 000.00	200 000	212 000	224 720	235 731
g encv Services									
nsfers recognised: Operational		18 054 693.00	21 133 000.00	21 133 000.00	21 133 000.00	23 903 250.00	24 995 800.00	29 130 500.00	30 557 894.50
ency Services		6 281 686.00	8 901 185.00	6 803 508.00	6 803 508.00	6 651 867.00	7 050 979.00	7 474 038.00	7 840 265.86
t ner revenue		2 778 490.00	1 183 687.00	1 182 986.00	1 182 986.00	834 290.00	866 633.00	937 711.00	983 658.84
ns on disposal of PPE									
oral Revenue (Excluding Capital Transfers &	<u> </u>		41 959 298						53 513 638
Contributions)		45 077 230	41 333 230	30 070 337	30 0,0 357	43 413 340	4, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	33 233 ,72	33 313 030

6.4.2. Analysis of Total Operating Income

The biggest revenue source for Inkwanca Local Municipality comes from agency services, which constitute 67%. These agency services include water services through an agency agreement with Chris Hani District Municipality.



Collection and penalty charges for property rates on constitute for 16% and the rest of the services constituting insignificantly.

6.5. Operating Expenditure.

Operating expenditure budgeting should be done on a zero base budget approach. Further do best practice methodologies relating to operating expenditure include infrastructure repairs and maintenance as a priority; budgeted expenditure to be funded by realistically anticipated cash backed revenues; and, operational gains and efficiencies to result in operating surpluses to fund capital expenditure from own cash backed funds.

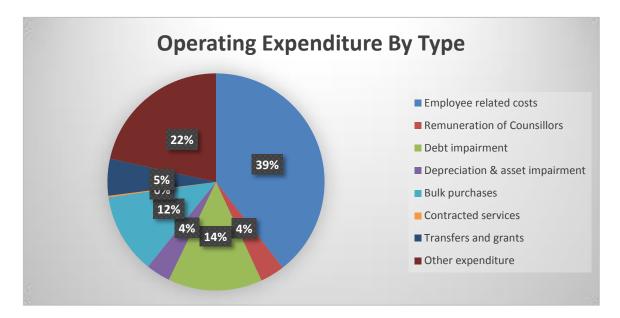
6.5.1. Operating Expenditure by Type

The following table depicts the main types of operating expenditure. The percentages highlighted in red represent increases and decreases in the operating expenditure types that are higher than normal inflation and growth patterns.

				Inkwanca Local N	J unicipality					
Operating Expenditure By Type										
D ₍ scription	2011/2012		Current Year		2013/14 Medium T	erm Revenue & Fxne	nditure Framework	Long Term Financial	Framework	
										%
	-			Fu ! Your	Budget Year			Forecast Year 3+	Fc recast Year 4	In rease,
R [*] housand	Au dited Outcome	O iginal Budget	Ac usted Budget	Fc recast	2013/2014	Y ar + 1 2014/15	Y ar + 2 2015/16	2016/17	+ 2017/18	De crease
Expenditure by Type										
Employee related costs	18 556 206.00	19 105 426.00	19 806 249.00	19 806 249.00	21 672 097.00	22 972 422.00	24 350 768.00	25 543 955.63	26 821 153.41	0
Re nuneration of Counsillors	1 858 550.00	1 902 830.00	817 809.00	1 817 809.00	1 996 959.00	2 116 777.00	2 243 783.00	2 353 728 37	2 471 414 79	
D∈ bt impairment	2 552 413.00	7 080 838.00	' 080 838.00	7 080 838.00	7 704 486.00	8 166 755.00	8 656 760.00	9 080 941.24	9 534 988.30	
Se vice Charges: Refuse Revenue										
De oreciation & asset impairment	.0 298 868.00	714 026.00	713 025.00	713 025.00	1 983 754.00	2 102 779.00	2 228 946.00	2 338 164.35	2 455 072.57	
Fil ance charges	169 206.00	6 360.00	30.00	30.00	_		_	_	_	
Bu k nurchases	5 927 207.00	5 200 636.00	5 200 636.00	5 200 636.00	6 567 936.00	6 962 012.00	7 379 733.00	7 741 339.92	8 128 406.91	_
Other materials		-	-				-	-		-
Contracted services		1 451 500.00	_		127 234.00	134 868.00	142 960.00	149 965.04	157 463.29	
Tr_Insfers and grants		-	-		3 014 250.00	3 236 705.00	2 736 091.65	2 870 160.14	3 013 668.15	
Other expenditure	7 098 408.00	12 528 900.00	1 383 580.00	1 383 580.00	11 828 191.00	11 432 978.00	12 820 964.35	13 449 191.60	14 121 651.18	
Lo s on disnosal of PPF										_
To_al Revenue (Excluding Capital Transfers &								hs 5// ///h su		1115

6.5.2. Analysis of Operating Expenditure by Type

The biggest cost driver is employee related costs, which also combines remuneration of Councillors.



The second biggest cost driver is bulk purchases which has a direct linkage to service delivery. This expenditure is financed wholly by Chris Hani District Municipality and from revenue water. Depreciation and asset impairment is a book entry and non-cash backed item.

6.6. Capital Expenditure.

Capital expenditure budgeting should be done on a capital prioritizing model. Such a model will ensure that future allocations of scarce available financial sources will be allocated to capital projects which will have the biggest impact on the outcomes that will improve the quality of life of Inkwanca's customer base. Such a model will ensure that sufficient funds are made available for the renewal of dilapidated infrastructure to ensure on-going quality service delivery.

6.6.1. Capital Expenditure by Standard Classification

The five standard classifications are:

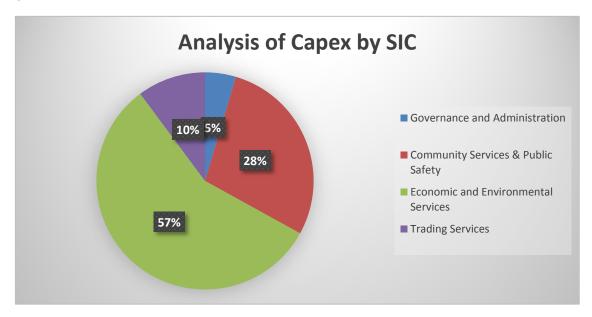
- ☐ Governance and administration comprising of the sub-categories of executive and council; budget and treasury office; and, corporate services;
- ☐ Community and public safety comprising of the sub-categories of community and social services; sport and recreation; public safety; housing; and, health;
- ☐ Economic and environmental services comprising of the sub-categories of planning and development; road transport; and, environmental protection;

Trading services comprising of the sub-categories of electricity; water; waste water management; and, waste management; and Other services.

		Inkw	anca Local Munic	ipality			
Capital Expenditure By Standard Industi	rial Classification						
Description	2011/2012		Current Year		2013/14 Medium	Term Revenue & Exp	enditure Framework
				Full Year			
Rinousand				Forecast			
Capital Expenditure By Standard		1					
Industrial Classification							
Governance and Administration	166 131.00	-	526 500.00	526 500.00	700 000.00	400 000.00	450 000.00
Executive and Council			326 500.00	326 500.00	350 000.00	-	-
Bu dget & Treasury Office					-	-	-
Cc ·porate Services	166 131.00		200 000.00	200 000.00	350 000.00	400 000.00	450 000.00
Cc mmunity Services & Public Safety	1 113 628.00	431 000.00	251 000.00	251 000.00	2 710 750.00	1 998 200.00	1 961 500.00
Cc mmunity & social services	1 113 628.00	431 000.00	408 000.00	408 000.00	-	-	-
Sport & Recreation			843 000.00	843 000.00	2 710 750.00	1 998 200.00	1 961 500.00
Economic and Environmental Services	4 750 456.00	9 991 000.00	499 000.00	499 000.00	5 300 000.00	6 700 000.00	7 035 000.00
Rc ad transport	4 750 456.00	9 991 000.00	499 000.00	499 000.00	5 300 000.00	6 700 000.00	7 035 000.00
Tr ding Services	1 482 335.00	1 020 000.00	165 000.00	165 000.00	1 300 000.00	1 720 000.00	1 797 200.00
Electricity	1 482 335.00		85 000.00	85 000.00	800 000.00	1 000 000.00	1 200 000.00
Witer		1 020 000.00	020 000.00	020 000.00			
Wiste management			60 000.00	60 000.00	500 000.00	720 000.00	597 200.00
To al Capital Expenditure-Standard	7 512 550.00	1 442 000.00	1: 441 500.00	1 441 500.00	1 L 010 750.00	1 0 818 200.00	11 243 700.00

6.6.2. Analysis of Capital Expenditure.

For the 2013/14 the split between the standard classifications are set out in the following graphic;



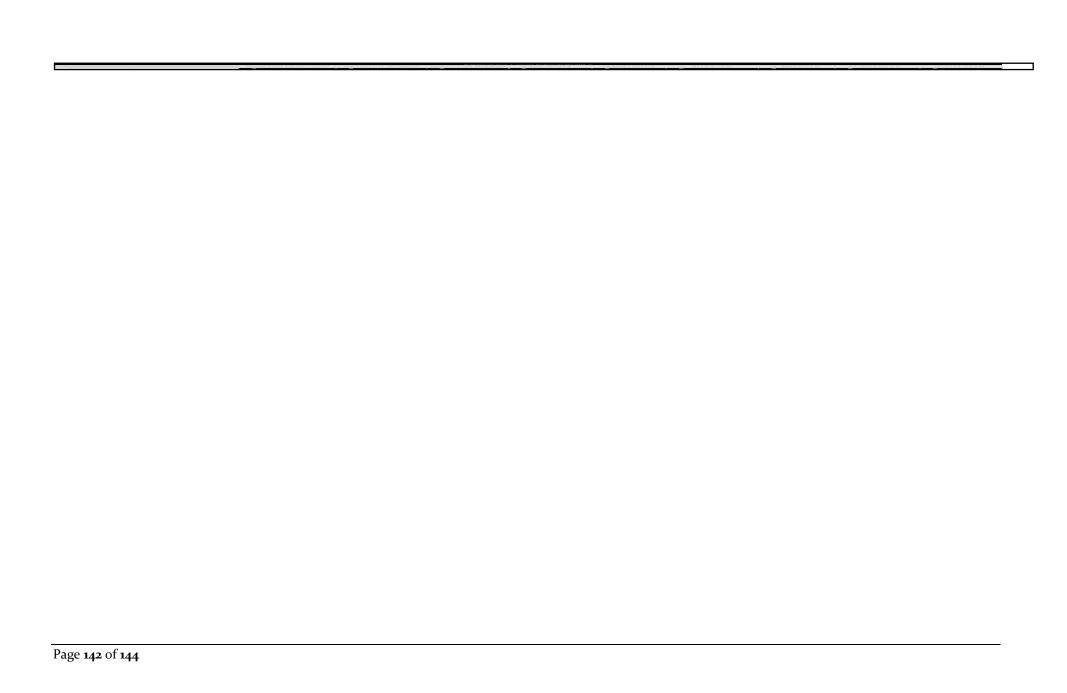
□ Economic and Environmental Services : 57%
 □ Community Services & Public Safety : 28%
 □ Governance & Administration : 5%
 □ Trading Services : 10%

6.7. Capital Expenditure Funding.

Capital expenditure is funded through a very small portion of own funding and largely by grants.

Grants through government programmes are a biggest source of funding for Inkwanca Local Municipality.

The capital expenditure funding sources are illustrated in the following table;



6.8. Conclusion.

Inkwanca Local Municipality needs to investigate and implement various strategies and alternatives in order to drastically improve its financial position.

The multi-year Financial Plan contains realistic and credible revenue and expenditure forecasts which should provide a sound basis for improved financial management and institutional development as well as service delivery improvements and implementation. The strategy towards cash backing and cash funded budgets will have to be put in place and implemented to ensure the sustainability of the Municipality over the short, medium- and long-term.

7. Annexures.

